

Service Information Bulletin

Body Equipment

October 17, 2019

B51 35 19

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

DELIVERY STOP & RECALL 19V-XXX: INTERIOR TRUNK RELEASE

MODEL

| E-Series | Model Description | Production Date |
|----------|-------------------|---------------------------------|
| G20 | 3 Series sedan | July 31, 2019 – October 2, 2019 |

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), Key Reader or Warranty Vehicle Inquiry.

SITUATION

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective October 17, 2019) on a small number of Model Year 2020 BMW 3 Series vehicles that were produced between July 31, 2019 and October 2, 2019. The interior trunk release system may not fully conform to a Federal requirement.

Approximately 680 vehicles are affected by this recall.

Recall notice and Q&A have been attached for further information.

During vehicle assembly the cable that connects the inside Trunk emergency unlock handle to the trunk latch assembly may have not have been connected. On all vehicles we will test the operation of the Trunk emergency unlock handle. If the emergency release is not operating correctly, then access the trunk latch to connect the Bowden cable.

CAUSE

The Bowden cable that connects the inside Trunk emergency unlock handle to the trunk latch assembly may have not have been connected during vehicle assembly.

CORRECTION

1-Test operation of the inside Trunk emergency unlock handle

2-If not operating correctly, then access the trunk latch to connect the Bowden cable.

PROCEDURE

1. Open trunk lid of vehicle.
2. Manually cycle the trunk latch to the locked position while trunk lid is still open.
3. Test operation of the inside Trunk emergency unlock handle.



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| | <p>4. Does the trunk latch release?</p> <p>a. YES – No further work is necessary</p> |
| | <p>b. No - access the trunk latch to connect the Bowden cable</p> |

PARTS INFORMATION

Parts Replacement is not necessary for this repair.

WARRANTY INFORMATION

Stop-Sale Override during Vehicle RDR: Delivery Stop Repair Completed

You will need to have the repair order (RO) number and the RO close date to retail (RDR) an affected vehicle only after it is repaired as required.

Delivery Stop Defect Code and Flat Rate Labor Operation Codes – Current Status

The special Defect Code and the corresponding flat rate labor operation codes (Main and Plus) for this Delivery Stop repair will be available shortly.

When this Delivery Stop information becomes available, the special Defect Code and the corresponding flat rate labor operation code that applies (replacing the work time labor operation code listed below) MUST be used for this claim submission. Please do not submit for this repair order/claim line item until then.

**Non-Compliance Recall 19V-xyz
Interior Trunk Release
Model Year 2020
Last Update: 10/17/2019**

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Approximately 680 Model Year 2020 3 Series Sedans in the US, produced between July and October 2019, are potentially affected.

Q2. What is the specific issue?

The interior trunk release system may not fully conform to a Federal requirement. A cable, which connects the emergency unlock handle to the trunk latch, may not have been attached according to specifications.

Q3. What can happen as a result of this issue?

It may not be possible to open the trunk from inside the trunk.

Q4. Why are other vehicles not included in this Non-Compliance Recall?

Other models have had the interior trunk release cable attached according to specifications.

Q5. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Non-Compliance Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q6. How will I be informed of this Non-Compliance Recall?

You will receive a letter in December via First Class mail advising you of this Non-Compliance Recall and requesting you to schedule an appointment with an authorized BMW center to have this Non-Compliance Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure BMW Group has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q7. How will my vehicle be repaired?

The cable will be inspected and, if necessary, reattached.

Q8. How long will the repair take?

This repair should take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed **for free** by your authorized BMW center.

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 19V-xxx: Interior Trunk Release – B51 35 19

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective October 17, 2019) on a small number of Model Year 2020 BMW 3 Series vehicles that were produced between July 31, 2019 and October 2, 2019.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.