

Keystone RV Company

11/14/19

SAFETY ADVISORY # 19-363

Atlas 3382BH Propane Line

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a flexible non-metallic propane supply hose installed inside the burner box of the cooktop. Under certain conditions the heat from the range burner may cause the hose to melt and leak propane, leading to an increased risk of fire, personal injury and property damage.

Models Included: 2020 Atlas Travel Trailers: Model 3382BH

Affected VINs: LM960313, LM960316, LM960317, LM960319, LM960322

Parts Required: 1 – copper line that was shipped to each affected dealership

Tools Required: - Screw gun - Adjustable wrenches

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to remove the interior range cooktop, remove the existing rubber propane supply line, install the provided copper line to the rubber supply line, and attach the copper line to the interior range cooktop regulator. Test for leaks by doing the drop pressure test.

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels. Turn off propane gas supply.

Step 2

Locate the interior range cooktop and remove the grill and cooktop cover.

Step 3

Remove the rubber supply line using an adjustable wrench and back-up wrench.

Step 4

Using the supplied copper line, attach it to the rubber supply line from Step 3 using an adjustable wrench and back-up wrench.

Step 5

Attach copper line to the interior range cooktop regulator.

Step 6

Perform drop pressure test and proceed to Warranty Reimbursement.

WARRANTY REIMBURSEMENT

REPAIR

Submit the claim on Key Express using **Flat Rate Code # 7136342B**

In the Complaint section note: Safety Advisory # 19-363

In the Cause section note: Safety Advisory # 19-363

In the Correction section note: Added copper line

The amount of time authorized for this repair is **.7 hour**.

PARTS DISPOSITION

No part return.

Please call Keystone RV Customer Service at **855-382-4100** if you have any questions.