



STEERING SHAFT BOLTS

Bulletin Type:	RECALL	Publication Date:	September 23, 2019
Bulletin #:	19V-625 Jayco 19V-626 2019-447 Entegra	Make:	Jayco Motorized Entegra
Job Code:	9903434	Models:	Embark Insignia, Aspire, Anthem, Cornerstone, Reatta
Flat Rate:	RC024 Inspection of two bolts NO repair required .25 Hour RC025 Inspect and repair .5 Hour	Model Year:	2019 & 2020

Incident:	Upper and lower steering shaft bolts on steering column may not be torqued correctly at 45ft lbs.
Affected Units:	Serial Number listing of affected units is on last page of Instructions
Misc. Tools & Supplies:	Torque wrench (Ft/Lbs) 11/16 socket 5/8 wrench or socket

INSTRUCTIONS - Anthem, Cornerstone & Aspire (LOWER steering shaft bolt)

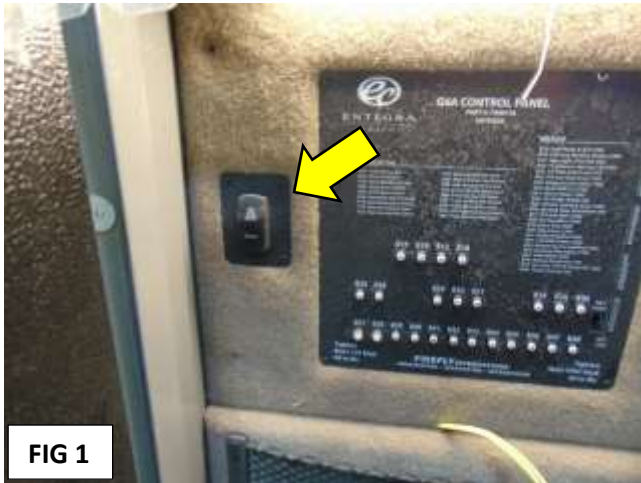


FIG 1: Open the generator compartment using the switch (arrow) inside the driver side front electrical compartment.
FIG 2: Bolt is located on the right side of the generator behind the washer fluid bottle (arrow).

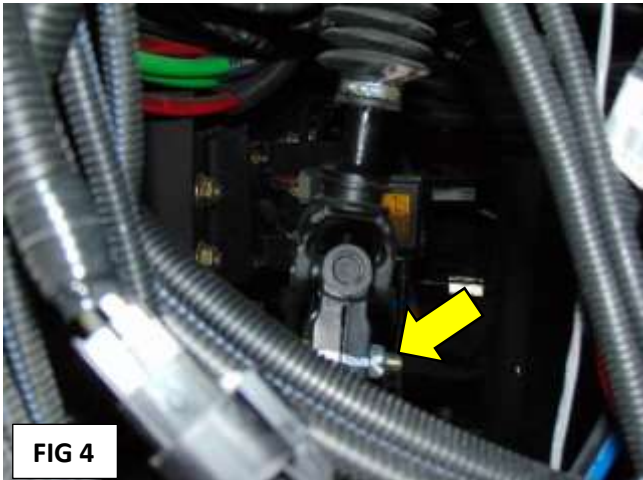
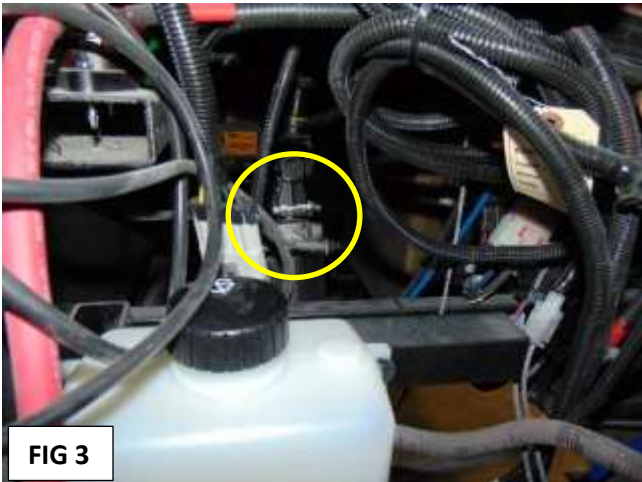
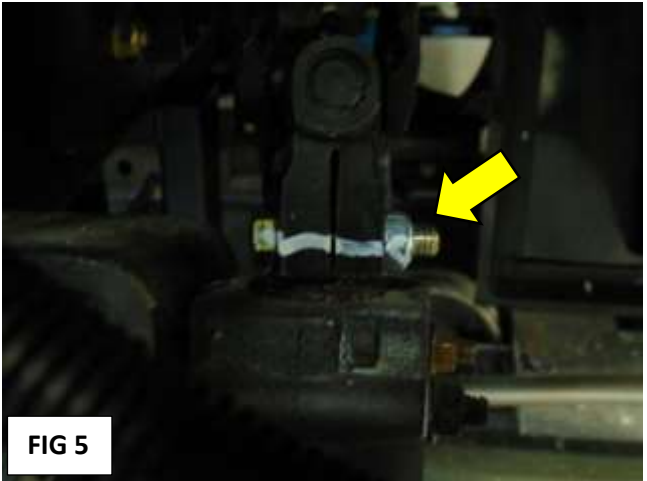


FIG 3: Bolt location is circled in this photo.
FIG 4: Arrow is pointing to the Steering Slip Shaft bolt.
 ▪ Move wiring out of the way to see it.
 ▪ **IF WHITE LINE RUNNING FROM BOLT HEAD TO THE NUT – NO REPAIR IS REQUIRED – BOLT WAS TORQUED TO 45FT LBS PRIOR TO SHIPPING.**

FIG 5: IF WHITE LINE IS NOT VISIBLE - TORQUE PER SPECIFICATIONS

- Bolt head size takes a 5/8" socket or wrench.
- Nut size takes an 11/16" socket
- Use a torque wrench and torque the nut to 45 ft./lbs.
- Mark the bolt with a white line as shown in photo to indicate the bolt has been torqued properly.



INSTRUCTIONS - Anthem, Cornerstone & Aspire (UPPER steering shaft bolt)

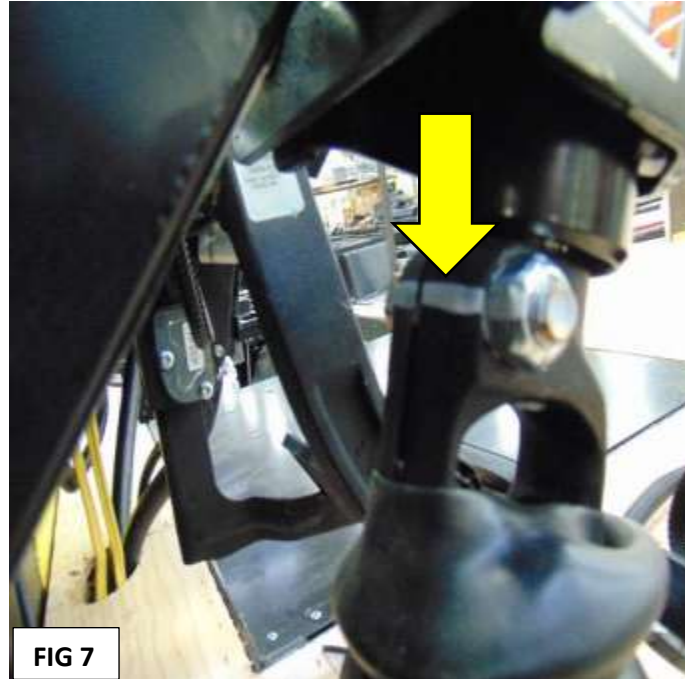


FIG 6:

- Upper steering shaft bolt is located on the steering column, beneath the steering wheel and under the large rubber boot.
- Lower the rubber boot on the steering column to see the bolt.

FIG 7:

- Examine the upper steering shaft bolt (front and back side of the steering column).
- If the bolt has been properly torqued at the factory there will be a white line running from the head of the bolt to the nut end of the bolt on the dash side of the steering column as shown in this photo (arrow).

IF THE WHITE LINE IS NOT VISIBLE PROCEED TO NEXT STEP TO COMPLETE REMEDY.

Bolt head will require a 5/8" wrench or socket.

Nut on the bolt will require an 11/16" socket.

Use a torque wrench (FT/LBS) and **torque the nut end to 45 Ft/Lbs.**

Mark the bolt with a white line as shown in photo to indicate the bolt has been torqued properly.

Replace the rubber boot back over the bolt.

INSTRUCTIONS - Embark, Reatta & Reatta XL (UPPER & LOWER bolts)



Both the upper and lower slip shaft bolts are located under the floor. The generator slide compartment must be opened to access the slip shaft bolts. Pull the generator slide manual release lever located in the electrical compartment beneath the driver side window (**FIG 10**). Both bolts should be visible on the steering shaft, one above the steering U-joint and one below the steering U-joint.

FIG 8:

- This is the lower slip shaft bolt below the U-joint.
- If the bolt has been properly torqued at the factory there will be a white line running from the head of the bolt to the nut end of the bolt (arrow).

FIG 9:

- This is the upper slip shaft bolt which is directly above the U-joint shown in **Fig 8**.
- If the bolt has been properly torqued at the factory there will be a white line running from the head of the bolt to the nut end of the bolt (arrow).

IF THE WHITE LINE IS NOT VISIBLE PROCEED TO NEXT STEP TO COMPLETE REMEDY.

Bolt head will require a 5/8" wrench or socket.

Nut on the bolt will require an 11/16" socket.

Use a torque wrench (FT/LBS) and **torque the nut end to 45 Ft/Lbs.**

Mark the bolt with a white line as shown in photo to indicate the bolt has been torqued properly.

Repeat this torque procedure for both slip shaft bolts (if the white line is missing).

Affected Units:

Jayco 2019 Embark

K1NE0057-0061

K1NJ0057-0064

Entegra 2019 Anthem

K14A8060-8061

K14B8098-8108

K14F8102-8104, 8107-8113

K14W8090, 8092-8096

Entegra 2019 Aspire

K13B8086-8089, 8091, 8093

K13H8064-8067

K13M8067-8068

K13P8067

K13R8107-8110, 8112

K13W8080-8083

Entegra 2019 Cornerstone

K16B8087-8089, 8091-8092, 8094

K16F8079-8080, 8082-8083

K16W8084-8088

K16X8061

Entegra 2019 Insignia

K11B8053

K11P8053-8054

K11R8062

K11W8056

Entegra 2019 Reatta

K1NE8064, 8066-8076

K1NG8055-8057, 8059-8061

K1NJ8058

Entegra 2020 Reatta XL

L1MG8051

L1MJ8051