Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing		Finance

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Aftersales Bulletin

Cullinan (RR31) Rear Brake Light Reprograming – Safety Recall 19V-612

> TECHNICAL CAMPAIGN (RECALL) - Complete as soon as possible, using all available means to recall the vehicle for correction

Please be reminded that it is a violation of Federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the delivery stop / safety recall repair has been performed. This means that dealers may not legally deliver a new motor vehicle to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop / safety recall. Note also that substantial civil penalties apply to violations of this law (The Safety Act).
Also, you should not sell, lease or deliver any Provenance (CPO) or used vehicles subject to a delivery stop / safety recall until the repair is completed.

– 1. Situation

  – A number of Rolls-Royce Cullinan (RR31) vehicles have been identified as having a potential issue concerning the LH & RH Rear Brake Lights. Due to a supplier manufacturing issue within the light assembly unit there may be reduction of light being emitted from one or both the rear brake lights when the brake pedal is activated. Although the reduction is low, there is a risk that the brake light brightness of the illumination does not meet specification requirements and therefore needs to be corrected.

  – The problem has been rectified with vehicle software version S15A-19-07-555, which is included in ISTA 4.19.3x.

  – Dealers should check for vehicles which are subject to this Technical Campaign using ISPA (Integrated Service Processes Application) or S-Gate/AIR.

– 2. Procedure

Check the current vehicle integration level using AIR:-

Vehicle I-stage at or greater than S15A-19-07-555: No further action is required.

Vehicle I-stage at version below S15A-19-07-555: Update vehicle using the latest version of ISTA programming data (4.19.3x or higher):-

1. Check that ISTA is at the correct version BEFORE programming the vehicle, the ISTA application should be 4.19.3x or higher. This information can been seen on the information tab of ISTA launcher.

2. Connect the battery charger to the vehicle.
3. Connect ICOM and carry out an ISTA/D session and make sure the vehicle is fault free and ready for programming.
4. Select vehicle management -> software update.
5. Determine measures plan.

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6. Check the measures plan to be sure that the vehicle will be updated to I-Level **S15A-19-07-555** or later.
7. Accept and fully work through the measures plan for the vehicle control units to be processed.
8. Check the final report to make sure the vehicle I-Level has been updated to **S15A-19-07-555** or later.
9. Check all fault memories and perform all necessary initialisations and calibrations after programming and clear down any remaining fault entries.

3. Parts Information

No parts required

4. Warranty Information Claims are subject to current warranty terms.

Defect Code   00 63 62 01 00

Labour Code	Description	Labour	Notes
00 62 784*	Programme/code the control units	8 FRU	Use as programme flat rate
00 62 782*	Programming and encoding charged through a different campaign or repair	1 FRU	Use as associated repair time only to close off the Campaign
00 99 000*	Job time without allowance for /maintenance	1 FRU	Use to close off Campaign (for vehicles that already have the correct I-Step)

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– *Only use <u>one</u> of the above codes.

Contact Information:

If you have further questions please contact your Regional Aftersales Manager (RAM).