

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 19V-611

CAN: 2019-418

Safety Advisory: 19-359

September 3, 2019

SAFETY ADVISORY 19-359

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Keystone Hideout Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the vehicles in the recall population are missing the Special Transportation Provision warning label (AD-96) in the garage area as outlined in 6.4.6.9 of the 2018 NFPA 1192 code book. Vehicles and equipment powered by internal combustion engines and placed in recreational vehicles can cause carbon monoxide poisoning or asphyxiation, which could result in death or serious injury. The flammable liquids used to power these items can cause a fire or explosion, which can result in death or serious injury. The vehicles included in the recall are:

2019 Keystone Hideout Model: 25TH Serial Number Range: K7245684 - K7248408 2020 Keystone Hideout Model: 25TH Serial Number Range: L7241080 - L7241299

We have enclosed the labels to remedy the situation for the following Vehicle Identification Number(s) presently in your inventory ('*' indicates customer-owned, and a label is not enclosed because it is sent directly to registered owner). The remedy is to to affix the label in the garage area:

«VIN1» «VIN2» «VIN3»

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please contact:

Keystone RV Customer Service 1-855-895-4422

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada