



Mercedes-Benz

Campaign No. 2019090010, October 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class vehicles (205 platform)**
Model Year 2018-2019
Replace Battery Mounting Bracket

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018-2019 C-Class vehicles (205 platform), the mounting bracket for the 12V starter battery might not have been manufactured according to current production specification. If the battery is not properly secured, it could shift and disconnect the terminals in the event of a crash. If this were to occur, the vehicle's power supply would be interrupted, impairing different post-crash functionalities. Furthermore, if the battery detaches from the vehicle in a crash, it could become a road hazard. Either of these scenarios can increase the risk of injury. An authorized Mercedes-Benz dealer will replace the battery mounting bracket on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 26,584 vehicles are involved.

Order No. P-RC-2019090010

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Open hood and remove battery cover (1, figure 1).



Figure 1

2. Replace holder at battery frame (**Nm** 23 Nm A, figure 1).
i For basic data, see AR54.10-P-0005LW.
3. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Battery frame holder	A 205 620 28 02	100%

Warranty Information

Operation: Replace a holder at battery frame (02-3692)

Damage Code	Operation Number	Labor Time (hrs.)
54 900 29 7	02-3692	0.3

***i* Note**

Operation Number labor times are subject to change.