



Mercedes-Benz

Campaign No. 2019080007, August 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models Various**
Model Years 2019-2020
Updating the DISTRONIC (DTC) control unit software

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019-2020 GLE-Class (167 platform), A-Class (177 platform), C-Class (205 platform), E-Class/E-Class Coupe (213/238 platform), S-Class Coupe/S-Class (217/222 platform), B-Class (247 platform), GLC-Class (253 platform), CLS-Class (257 platform), and AMG GT-Class 4 Door (290 platform) vehicles with Driver Assistance Package, the radar control unit software might not meet current production specification. Due to the impaired signal matching of the radar sensor, the autonomous partial or full braking might not function as intended. In this case the vehicle's Active Brake Assist feature for reducing or avoiding collisions would be impaired, increasing the risk of an injury or a crash. As a precautionary measure, an authorized Mercedes-Benz dealer will update the radar sensor control unit software on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1,963** vehicles are involved.

Order No. P-RC-2019080007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Note:

- Use DAS/Xentry 07/19 with all associated patches or higher.
 - Follow the steps exactly as described in DAS/Xentry.
 - Connect battery charger (battery voltage  >12.5V).
 - Ensure all electrical consumers are switched-off.
 - In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Work procedure

1. Connect XENTRY Diagnosis.

2. Update software control unit DISTRONIC (DTR).

i Select the menu item "Short Test View  B92/12-DISTRONIC (DTR)  Adjustments  Control Unit Update  Control Unit Software Update".

i Then follow the user guidance in XENTRY Diagnosis.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Update software control unit DISTRONIC (DTR)(02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
54 903 18 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

i Note : Operation labor times are subject to change