

## Attention

This is an important Safety Recall which was initiated by Southeast Toyota Distributors, LLC.

If you are in Florida, Georgia, Alabama, South Carolina, or North Carolina, please refer to SET Dealer Daily to obtain instructions on how to complete this repair and submit a warranty claim.

# Toyota Dealerships outside of Florida, Georgia, Alabama, South Carolina or North Carolina

SET will reimburse you for the repairs outlined in the following procedure. For repair authorization and parts ordering, please contact Southeast Toyota Distributors, LLC toll free at 1-888-851-2722 and select the option six (6) for campaign support.

Thank you for your continued support.

Southeast Toyota Distributors, LLC

## **TECHNICAL INSTRUCTIONS**

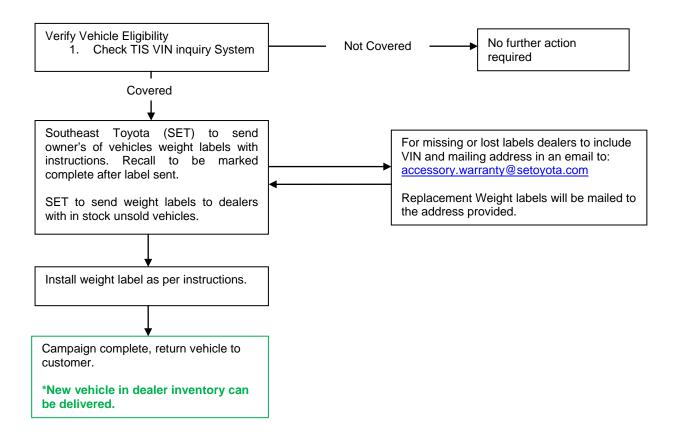
### **FOR**

## SAFETY (NONCOMPLIANCE) RECALL SET19A

## **SET ACCESSORY WEIGHT LABEL**

CERTAIN 2017, 2018, and 2019 MODEL YEAR Camry, Corolla, Rav4, Sienna, and Yaris iA

#### I. OPERATION FLOW CHART



#### II. IDENTIFICATION OF AFFECTED VEHICLES

#### NOTE:

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety (Noncompliance) Recall and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- Southeast Toyota warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer or customer.

#### III. PREPARATION

#### A. PARTS

| Part Number | Part Description | Quantity |
|-------------|------------------|----------|
| NA          | NA               | NA       |

Accessory Weight addendum labels will be mailed to customers with the owner notification letter. Should the customer not have the weight label please email <a href="mailto:accessory.warranty@setoyota.com">accessory.warranty@setoyota.com</a>. Include "SET19A" in title line and VIN, dealer code, and shipping address in the message body. Load carrying capacity labels will be printed and shipped the next business day.

#### **B. TOOLS & EQUIPMENT**

NA

#### IV. BACKGROUND

Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle, and the corrected values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight and provided the requisite load carrying capacity modification label, but SET has determined that certain labels were not accurate to within 1 percent of the actual added weight.

#### V. COMPONENTS

SET Accessory weight label



#### VI. WORK PROCEDURE

Install SET accessory weight label OVER the existing label, as shown in the image above.

You must affix the enclosed Load Carrying Capacity Modification Label to the appropriate vehicle (check the VIN to make sure it matches the label). Please clean the labels currently installed on the vehicle with a clean, dry cloth and then affix the new label on top of the current label.

#### 3. APPENDIX

#### A. CAMPAIGN DESIGNATION DECODER

