

**2018-2019 CX-5, 2019 Mazda3, 2018-2019 Mazda6 - Rocker Arm Concern - Recall 3719F**

**A. VEHICLE INSPECTION PROCEDURE**

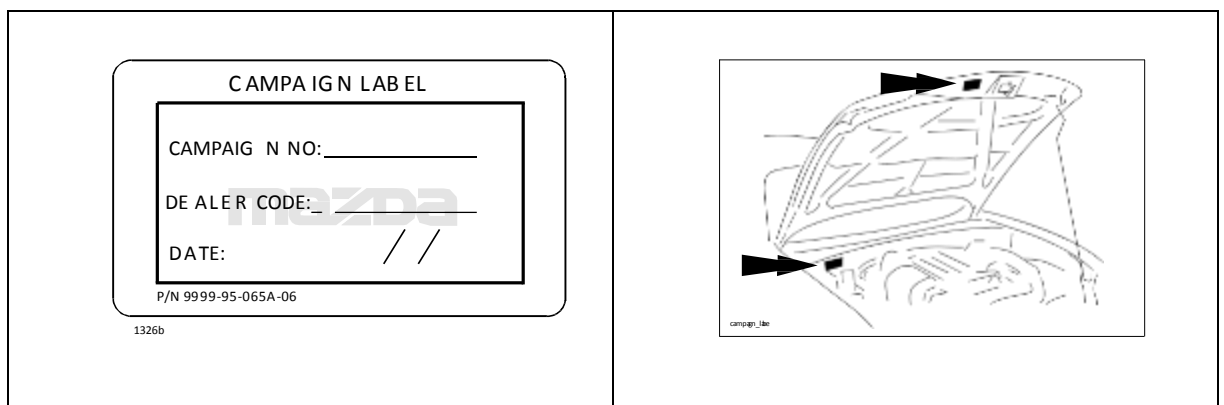
1. Verify that the vehicle is within the following ranges:

Model		Subject VIN range	Subject production date range
2018-2019 CX-5		JM3 KF**** J* 300038 - 476254 JM3 KF**** K* 500024 - 622857	From October 3, 2017 through April 23, 2019
2019 Mazda3	built at MC	JM1 BP**** K1 100042 - 139973	From September 25, 2018 through May 11, 2019
	built at MMVO	3MZ BP**** KM 100048 - 112251	From January 15, 2019 through May 1, 2019
2018-2019 Mazda6		JM1 GL**** J1 300026 - 336737 JM1 GL**** K1 500004 - 505526	From January 15, 2018 through April 22, 2019

The asterisk symbol "\*" can be any letter or number.

- If the vehicle is within the above ranges, proceed to Step 2.
  - If the vehicle is not within the above ranges, return vehicle to the customer or inventory.
2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for Campaign Labels **Recalls 3719F** attached to the vehicle's hood or bulkhead. Refer to eMDCS System - Warranty Vehicle Inquiry Results table below.

**NOTE:** Be sure to verify Recall number as the vehicle may have multiple Recall labels.



**eMDCS System - Warranty Vehicle Inquiry Results:**

<b>If eMDCS displays:</b>	<b>Campaign Label is:</b>	<b>Action to perform:</b>
RECALL 3719F OPEN	Present	Email Dealer Recall Help or Contact the Warranty Hotline at (877) 727-6626 option 3 to update vehicle history.
	Not present	Proceed to "B. REPAIR PROCEDURE".
RECALL 3719F CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Proceed to "C. CAMPAIGN LABEL INSTALLATION".
RECALL 3719F IS NOT PRESENT	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

**B. REPAIR PROCEDURE****CX-5 (KE) and Mazda6 (GL):**

Reprogram the powertrain control module (PCM) with M-MDS, using IDS 113.06 software at this time.

**Mazda3 (BP):**

Reprogram the powertrain control module (PCM) with M-MDS, using MDARS.

Refer to the PCM Reprogramming Procedure by MMDS (IDS) and MMDS (MDARS) on MGSS for the detailed procedure.

**C. CAMPAIGN LABEL INSTALLATION**

1. Fill out a blue "Campaign Label" (9999-95-065A-06) with Campaign No: "3719F", your dealer code, today's date.

<b>CAMPAIGN LABEL</b>	
CAMPAIGN NO :	_____
DEALER CODE :	_____
DATE:	/ /
P/N 9999-95-065A-06	

2. Affix it to the hood or bulkhead as shown:

