Recall Campaign Bulletin



Campaign No. 2019060007, July 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model GLE-Class vehicles (167 platform) Model Year 2020 Rework weld studs on vehicle floor in right footwell

Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class vehicles (167 platform), a welding stud on the main floor may not have been welded according to specification. As a result, a small hole may be present in the main floor in the vehicle's underbody. If the vehicle were to attempt to cross standing water over 15 inches deep, some water could enter the vehicle passenger compartment via the hole in the main floor on the right-side of the vehicle. If sufficient amounts of water enter the vehicle, several electrical contacts could be affected, impacting their functionality. Additionally, a risk of engine stalling cannot be ruled out, increasing the risk of a crash. An authorized Mercedes-Benz dealer will seal the hole in the main floor on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns do not expire and may also be performed on a vehicle with a vehicle status indicator.

Approximately 753 vehicles are involved.

Order No. P-RC-2019060007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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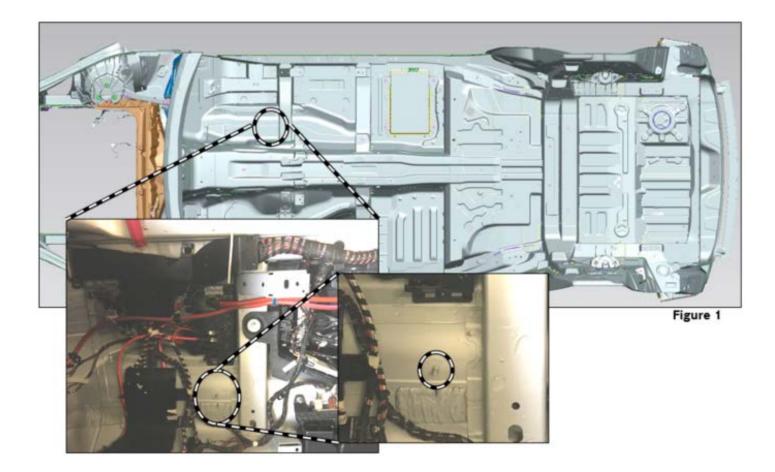
Procedure

- Remove right front floor covering.

 For basic data, see AR68.80-P-0008ME.
- Remove wear protection cover.
 ii For basic data, see AR54.15-P-1351ME.

i The wear protection is marked as number 3 in the AR document.

Seal weld studs on vehicle floor in right footwell all around (Figure 1).
 Observe drying time of seam seal.



Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Seam seal	A 002 989 63 98	100%

Warranty Information

Operation: Rework weld studs on vehicle floor in right foot well (02-6762)

Damage Code	Operation Number	Labor Time (hrs.)
61 902 03 7	02-6762	1.4

Includes: Disconnect/connect ground line of on-board electrical system battery; remove/install right front seat; remove/install right front door sill; remove/install trims under right instrument panel; remove/install right front floor covering; remove/install wear protection cover

i Note

Operation Number labor times are subject to change.