



SERVICE BULLETIN

TCE-SB014 | October 1, 2019

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



THUNDER CREEK EQUIPMENT

ThunderCreek.com

SERVICE CONTACT

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Subject: Wheel and Wheel Center Cap Replacement

Affected Products: Thunder Creek trailers with aluminum rims produced between March and May of 2019. If your trailer wheels meet both of the conditions listed below, then your trailer is affected by this service bulletin.

1. Aluminum rims (8 bolt only) with a model year of 2019.
2. The affected wheels are the brand "Sendel" (ST20). The valve stem (on affected products) is next to, or lined up with one of the holes on the wheel (not between two holes). See the pictures below.



Sendel (ST20)



Other Brand

Ⓐ Affected wheels are the brand “Sendel” and have a valve stem (circled) that is lined up with the wheel hole.

Ⓑ Other Brands have a valve stem (circled) that is between two wheel holes and are not included in this service bulletin.

If you have questions about whether or not your trailer is affected, send your VIN number (see below) and a picture of your wheels to Thunder Creek Equipment at this email address: ryanb@ldj-products.com.



VIN location



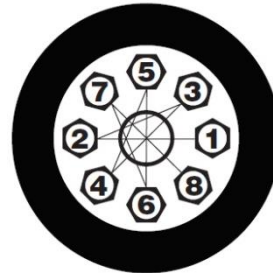
VIN number tag

Issue Description: The wheel center caps on affected trailers could cause the wheels to come off the trailer.

Required Action: The wheels must immediately be removed and inspected. The inspection results will determine which of the two procedures below you need to follow:

1. If the lug nut bore holes are undamaged:

If the lug nut bore holes are undamaged and do not show any wear or threading problems, the wheels may be put back on the trailer and lug nuts re-tightened. However, the affected wheel cap should be immediately removed and cannot be used again. Since the wheel center caps are for appearances only, you may use the trailer after the wheels have been securely fastened, without the center cap. Tighten the lug nuts in stages, per the axle Owner's Manual, to 130 ft./lbs. And, contact Thunder Creek Equipment to get new wheel center caps.



Use this torque pattern when tightening lug nuts:

2. If the lug nut bore holes or rims are damaged, show wear or threading problems:

The trailer cannot be used until the damaged wheels are replaced. Contact Thunder Creek Equipment for new wheels and new center caps. Install the new wheels and center caps before using the trailer.

Warranty: Warranty labor will be paid at 0.5 hours for center cap replacement and 1 hour for rim replacement.

Reminder: It is a violation of federal law to sell or resell products covered by a safety defect recall. Dealers should ensure that center caps covered by this service bulletin are removed from wheels prior to selling to commercial users.

Parts will be sent UPS with a return label for sending back damaged parts. Please photograph and return all out of specification center caps and all damaged Sendel S20T aluminum rims. All service reimbursement claims including photos of out of specification center caps and damaged rims must be emailed to ryanb@thundercreek.com.