

N333NAS1



TECHNICAL BULLETIN

20 AUG 2019

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION:

501-20A

SUBJECT/CONCERN:

Non-Compliance Recall - Front Left Seatbelt Emergency Locking Retractor

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
Range Rover Sport (LW)	2016	100000-121745
Range Rover Sport (LW)	2016	594637-666355
Range Rover Sport (LW)	2017	660486-664297
Range Rover (LG)	2016	293645-318616
Range Rover (LG)	2017	308452-308454

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

A potential issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where the emergency locking retractor in the seatbelt assembly of the front left seat is not to specification and the vehicle-sensitive sensor mechanism does not lock as designed.

In the event of a pre-crash brake event prior to a crash, the emergency locking retractor would not lock off at the correct design specification g-force level. This could impact the operation of the seatbelt assembly and negatively affect vehicle safety.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

If any affected vehicle is also open in Safety Recall P095 - Autoliv Front Seatbelt Pre-Tensioner Operation, complete the inspection procedures detailed in both the N333 and P095 bulletins. If the result of either inspection requires the replacement of the front left seatbelt, complete that under the relevant recall and then submit an inspection only claim for the second recall.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:**NOTES:**

- 42% of affected vehicles are expected to require a new front left seatbelt retractor.
- Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalog (EPC) to confirm part number(s) necessary to perform repairs.

PART NUMBER	DESCRIPTION	QUANTITY
LR093785	Range Rover - Front seatbelt retractor - Left - Ebony	1
LR093783	Range Rover - Front seatbelt retractor - Left - Espresso	1
LR112210	Range Rover Sport - Front seatbelt retractor - Left - Ebony	1
LR112209	Range Rover Sport - Front seatbelt retractor - Left - Espresso	1
KYG500410	Bolt(s) M10 x 25mm	1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	MODEL/SEATBELT COLOR	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
N333	A	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew	Range Rover/Ebony	05.10.10 76.73.31	0.1 0.3	LR093785 KYG500410	1 1
N333	B	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew Drive in/drive out	Range Rover/Ebony	05.10.10 76.73.31 02.02.02	0.1 0.3 0.2	LR093785 KYG500410	1 1
N333	C	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew	Range Rover Sport/Ebony	05.10.10 76.73.31	0.1 0.3	LR112210 KYG500410	1 1
N333	D	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew Drive in/drive out	Range Rover Sport/Ebony	05.10.10 76.73.31 02.02.02	0.1 0.3 0.2	LR112210 KYG500410	1 1

PROGRAM CODE	OPTION CODE	DESCRIPTION	MODEL/SEATBELT COLOR	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
N333	E	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew	Range Rover/Espresso	05.10.10 76.73.31	0.1 0.3	LR093783 KYG500410	1 1
N333	F	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew Drive in/drive out	Range Rover/Espresso	05.10.10 76.73.31 02.02.02	0.1 0.3 0.2	LR093783 KYG500410	1 1
N333	G	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew	Range Rover Sport/Espresso	05.10.10 76.73.31	0.1 0.3	LR112209 KYG500410	1 1
N333	H	Inspect seatbelt dates/part numbers - Failed inspection Front seatbelt retractor - Left - Renew Drive in/drive out	Range Rover Sport/Espresso	05.10.10 76.73.31 02.02.02	0.1 0.3 0.2	LR112209 KYG500410	1 1
N333	K	Inspect seatbelt dates/part numbers - Release vehicle	Range Rover and Range Rover Sport	05.10.10	0.1	-	-

PROGRAM CODE	OPTION CODE	DESCRIPTION	MODEL/SEATBELT COLOR	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
N333	M	Inspect seatbelt dates/part numbers - Release vehicle Drive in/drive out	Range Rover and Range Rover Sport	05.10.10 02.02.02	0.1 0.2	-	-

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

NOTES:

- The dates shown on the seatbelt label and within this bulletin are in the following format - **DD/MM/YY**.
- Some variation in the illustrations may occur, but the essential information is always correct.

- 1 Open the front left door.

2



Locate the label on the **front left** seatbelt.

3

△ NOTES:

- The date codes and part numbers shown are for illustrative purposes only.
- Only inspect the front left seatbelt label.
- The label may need to be folded back on itself to view the printed production date.
- Take note of the printed date and part number.



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Vehicles with ebony seatbelts only: inspect both sides of the **front left** seatbelt label for the production date and part number.

- If the **front left** seatbelt part number is 'CPLA 611B09ED8PVJ' and the production date **is** from **07/05/2016** up to and including **15/09/2016**, **go to step 5.**
- If the **front left** seatbelt part number is 'CPLA 611B09ED8PVJ' but the production date **is not** from **07/05/2016** up to and including **15/09/2016**, **release the vehicle.**

4

△ NOTES:

- The date codes and part numbers shown are for illustrative purposes only.
- Only inspect the front left seatbelt label.
- The label may need to be folded back on itself to view the printed production date.
- Take note of the printed date and part number.



Vehicles with espresso seatbelts only: visually inspect both sides of the **front left** seatbelt label for the production date and part number.

- If the **front left** seatbelt part number is 'CPLA 611B09ED8AAM' and the production date **is** from **07/05/2016** up to and including **13/09/2016**, **go to step 5.**
- If the **front left** seatbelt part number is 'CPLA 611B09ED8AAM' but the production date **is not** from **07/05/2016** up to and including **13/09/2016**, **release the vehicle.**

5 Renew the front left seatbelt retractor (see TOPIx Workshop Manual section 501-20A: Seatbelt System - Removal and Installation).