

SIB 51 17 19

2019-07-14

DELIVERY STOP & RECALL 19V-349: B-PILLAR OCCUPANT PROTECTION

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

Recall Campaign 19v-349: B-Pillar occupant protection

This Service Information bulletin replaces SI B51 17 19 dated June 2019

What's New (Specific text highlighted):

- Title
- · Warranty information added
- Parts information added
- Procedure added

Model

F48 (X1 Sports Activity Vehicle) Produced from March 2015-May 2019
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Situation

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall on Model Year 2016-2019 BMW X1 SAV vehicles that have been produced from March 2015 (Start of Production) through May 2019. Potentially affected vehicles may not fully conform to a Federal requirement.

Affected Vehicles

This Recall Campaign involves 106,182 F48 X1 SAVs produced from March 2015 (SOP) through May 2019.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader

Cause

The vehicle's B Pillar trim cover may not meet a Federal requirement, which could affect unbelted rear seat passengers.

Correction

Replace both upper B-Pillar trim covers with updated parts.

Procedure

Replace both upper B-Pillar trim covers following repair instructions REP 51 43 148 "Remove and install/replace trim panel for B-pillars (above) left or right".

Parts Information

Part Number	Description	Quantity
51 43 5 A04 9B1	B-pillar trim panel at the top left, black	1
51 43 5 A04 9B2	B-pillar trim panel at the top right, black	1

Warranty Information

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	0051660400	F48 (USA) Replace B-pillar trim on the top

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation:	Labor Allowance:	Description (Plus work):
# 1	00 67 933	3 FRU	Removing and installing/replacing both trim panels for the body pillars (top) (Plus work)

Or:

The vehicle arrives at your center and this Recall Campaign shows open (No other Main work will be performed/claimed during this workshop visit)

Work Pkg	Labor Operation:	Labor Allowance:	Description (Main work):
#2	00 67 321	5 FRU	Removing and installing/replacing both trim panels for the body pillars (top) (Main work)

Claim Repair Comments

Unless additional related/in conjunction work was required (not addressed and/or included in one of the options provided above), then only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B51 17 19 WP 1). Supporting Materials

picture as pdf B51 17 19 recall notice attachment 1.pdf picture as pdf 2019-BMW-MY2016-19 F48 FMVSS 201-QA-(31May2019) attachment 2.pdf

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NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 19V-349: B-Pillar Occupant Protection (B51 17 19)

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective May 3, 2019) on Model Years 2016-2019 BMW X1 SAV vehicles that have been produced from March 2015 (Start-of-Production) through May 2019.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall 19V-349 B-Pillar Occupant Protection (FMVSS 201) Model Year 2016-2019 BMW X1 SAV Last Update: 05/31/2019

Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?

Approximately 106,182 Model Year 2016-2019 BMW X1 SAV vehicles, produced between March 2015 and May 2019, are potentially affected.

Q2. What is the specific issue?

A vertical trim piece on the inside of the vehicle, between the front and rear doors, may marginally exceed a Federal requirement for an **unbelted** compliance test.

Q3. What can happen as a result of this issue?

In a severe accident, this could increase the risk of injury to the rear seat passengers if they are **unbelted**.

Q4. Why are other vehicles not included in this Non-Compliance Recall?

Other models are compliant with the Federal requirement (FMVSS 201 Occupant protection in interior impact).

Q5. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Non-Compliance Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information. We recommend that you and your passengers wear your safety belt at all times.

Q6. Can I determine if this issue exists in my vehicle?

No. This can only be determined through proper inspection at an authorized BMW center.

Q7. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q8. How will I be informed of this Non-Compliance Recall?

You will receive a <u>letter in July</u> via First Class mail advising you of this recall. You will receive another letter when the recall is ready to be performed. At that time, you should immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at <u>www.bmwusa.com/dealers</u>.

To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q9. How will my vehicle be repaired?

The repair is still being determined.

Q10. How long will the repair take?

Once the repair has been determined, the repair time will be known. The repair will be performed **for free** by your authorized BMW center.

Q11. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Recall to ensure that the necessary parts, tools, and procedures are available, prior to contacting you to schedule your vehicle to have this Recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.

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