

IMPORTANT SAFETY RECALL

Airstream Travel Trailer

NHTSA Recall Number 19V-334

Transport Canada Recall Number 2019-268

Problem

The affected travel trailers covered in this recall have been identified as having a spare tire bracket that may have a defective weld. This could cause the bracket to break, which could result in the spare tire to become unsecured from the A-frame.

RANGE OF VEHICLES INVOLVED: Following are the two timeframes we have established along with the units involved in each:

Group 1 Release Date Range:

11/27/2017 – 2/16/2018

034837 - 034848 - (Autocamp)

541011 – 544789 – (Classic, Flying Cloud, Globetrotter, International, Sport, Tommy Bahama)

720011 – 720215 – (Nest)

Group 2 Release Date Range:

2/4/2019 – 4/4/2019

034963 - 035003 (Autocamp)

547654 – 550355 - (Classic, Flying Cloud, Globetrotter, International, Sport, Tommy Bahama)

720344 – 720370 – (Nest)

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is 0.50. **Please contact the customer service department at 877-596-6111 ext. 7491 for parts.**

SERVICE ACTION:

Replace the defective spare tire bracket.

Process:

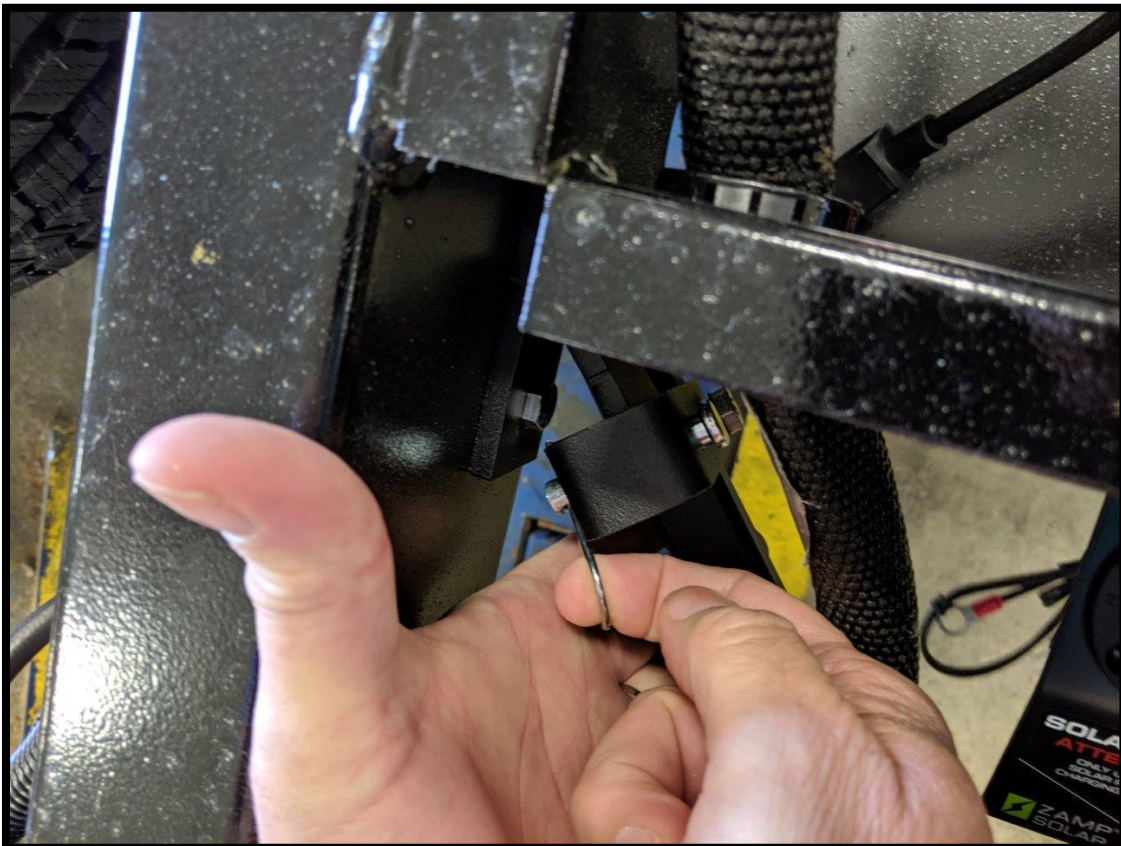
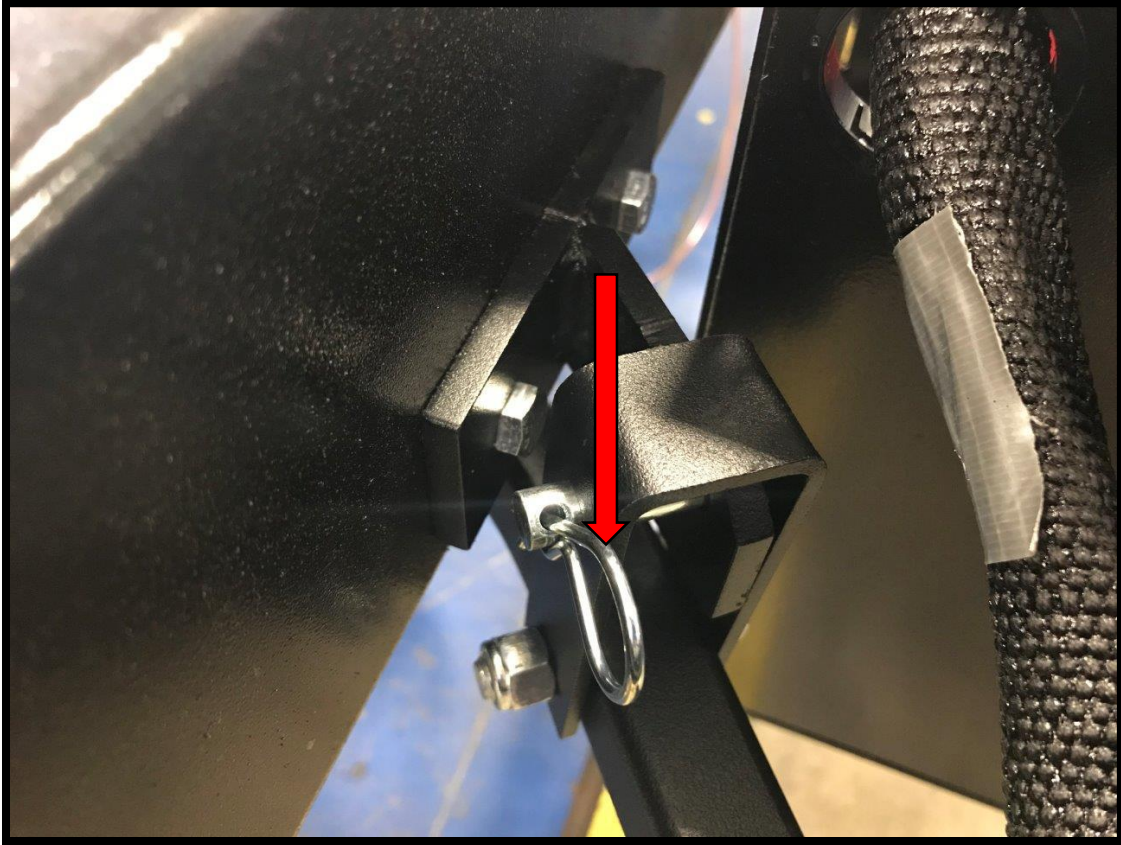
Technicians will need to lower the spare tire, remove the two bolts attaching the bracket to the frame and replace the bracket with a new one.

Equipment needed:

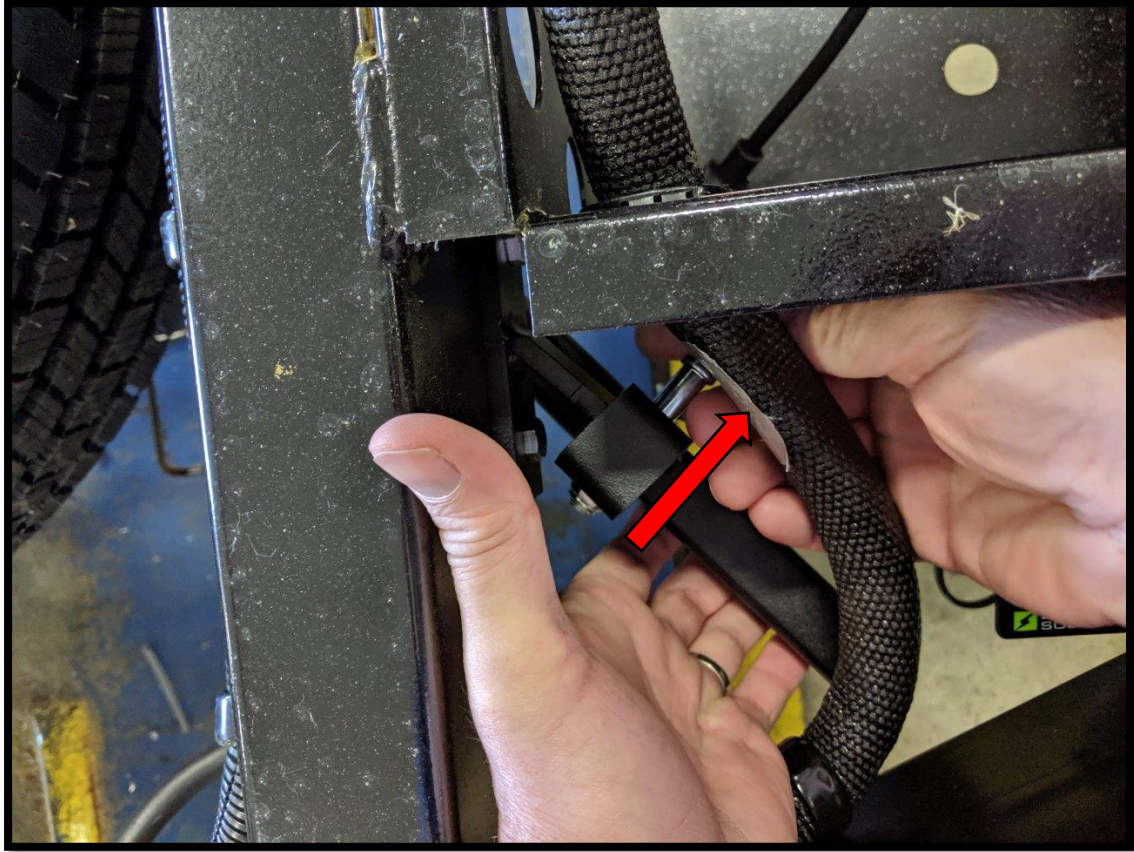
5/16" socket or wrench
Spare tire bracket (Part # **450414-02**)



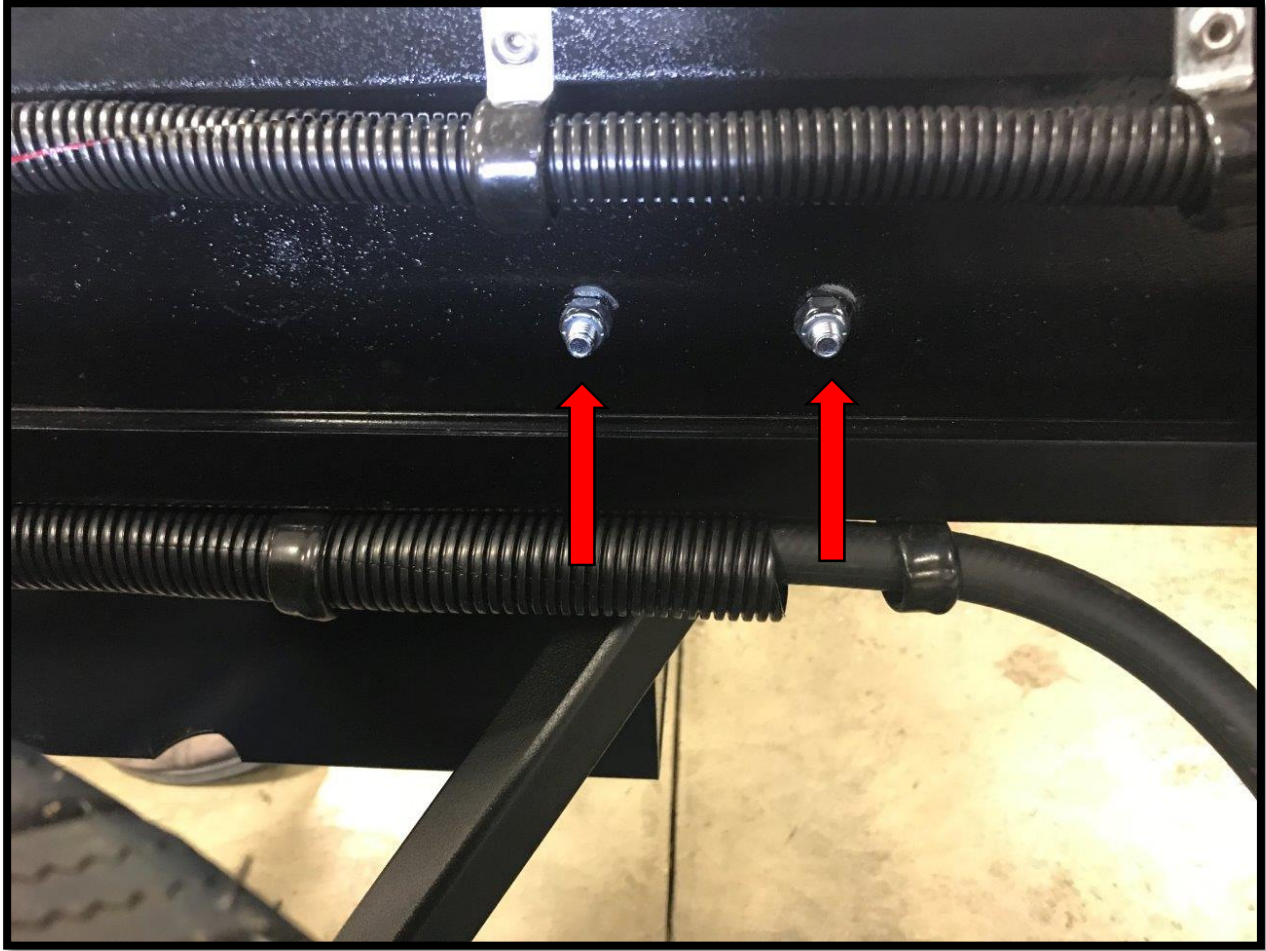
Step 1: Start by releasing the spare tire. Locate the cotter pin on the pivot arm bracket and remove the pin



Step 2: Remove the pin from the bracket securing the pivot arm and lower the spare tire



Step 3: After you have the spare tire lowered, locate the 5/16" nuts on the back side of the spare tire bracket. Remove the nuts and the bolts and remove the existing spare tire bracket.



Step 4: Using the nuts and bolts removed, attach the new spare tire bracket (Part # **450414-02**).

Note: If for some reason you need to replace the bolts or nuts you can order those through the parts department.

*Bolts: Part # **345279-04** - 5/16"x 18, 1 IN
Nuts: Parts # **350147-31** - Nylon Lock 5/16-18*

Step 5: Using the pivot arm, raise the spare tire, replace the pins.

