

April 19, 2019

Version 1

Safety Recall: 2017-18 Clarity Fuel Cell Electric Water Pump

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2017-18	Clarity Fuel Cell	ALL	Check the iN VIN status for eligibility.

BACKGROUND

The fuel cell cooling system includes an electric water pump that circulates water to cool the fuel cell stack. During manufacturing, the water pump's motor magnet surface was not properly treated for corrosion. Over time, the corrosion may prevent the water pump's motor from starting, and this will prevent the vehicle from starting. If the problem occurs while driving the vehicle, it will only be driveable at significantly reduced power for a short time.

When this temporary placeholder bulletin appears during an iN VIN status inquiry, it means that the vehicle is subject to a safety recall, and is on **STOP SALE** until further notice. Check for an iN message for further details. Refrain from calling Tech Line for updates.

This bulletin will be updated with Parts Information, Warranty Claim Information, and Repair Procedures once parts are available.

END

CUSTOMER INFORMATION:The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.