

**SAFETY RECALL NOTICE**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**CAMPAIGN NO: 18E-076**

**UNDERSTANDING THE PROBLEM:**

Freedman Seating Company (FSC) has determined that the GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back-frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision.

During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to the upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

**HOW TO PROCEED:**

To correct this condition, FSC will facilitate the inspection and any necessary repairs. An Inspection & Service Procedure is included that provides instruction on how to inspect the seat and repair if necessary. These documents can also be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

After seat inspection and a determination the seat is defective the customer shall complete the included form and email FSC Customer Service [partsdept@freedmanseating.com](mailto:partsdept@freedmanseating.com) to order a Recall Parts Kit. To ensure the email is not mistakenly identified as spam the email subject line must include: GO-ES Foldaway Seat Recall. No repair parts will be sent unless the form is completely filled out. The expected time to complete the seat repair is 30 minutes per seat.

FSC will reimburse the cost of repairs related to this recall including parts and labor. The reimbursement will be \$50.00/seat.

Upon completion of the recall repair work the customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #18E-076 on the claim.

**FSC Recall Contact:**

Terry Gogins or Anthony Lee or Anna Kurzawa  
Customer Service Representative  
Freedman Seating Company  
4545 W Augusta Blvd  
Chicago, IL 60465  
800-443-4550

[Terry.gogins@freedmanseating.com](mailto:Terry.gogins@freedmanseating.com)

[Anthony.lee@freedmanseating.com](mailto:Anthony.lee@freedmanseating.com)

[Anna.kurzawa@freedmanseating.com](mailto:Anna.kurzawa@freedmanseating.com)