

# Keystone RV Company

4/22/19

## SAFETY ADVISORY # 19-348

### Capital Two-Burner Cooktop

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a Capital two-burner cooktop that the burner flame may be affected during furnace operation. Under certain conditions during furnace operation, the burner flame can invert leading to an increased risk of personal injury, and/or fire.

- Models Included:** 2019 Aspen Trail Travel Trailers: 1700BH, 1750RD, 1760BH, 1800RB, 1850RB  
2019 Coleman Travel Trailers: 17FQ, 17RD, 18FQ
- Serial Number Ranges:** 2019 Aspen Trail K8922634 - K8923688  
2019 Coleman KH938316 - KH938452
- Parts Required:** 1 – KRV # 252380 - Range - Drop In - Outside Burner Box - Box Only - 2937A  
1 – KRV # 265866 - Range - Top Only - SDN2 - Black
- Tools Required:** - Screw gun - #2 square drive screw bit - 11/16” and 7/8” wrench  
- Manometer

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to inspect the interior cook top to verify that it is a Capital brand or a Suburban brand appliance. The affected Capital appliance is stainless steel. Remove the affected stainless steel interior Capital two-burner cooktop and install a black Suburban cooktop in its place.

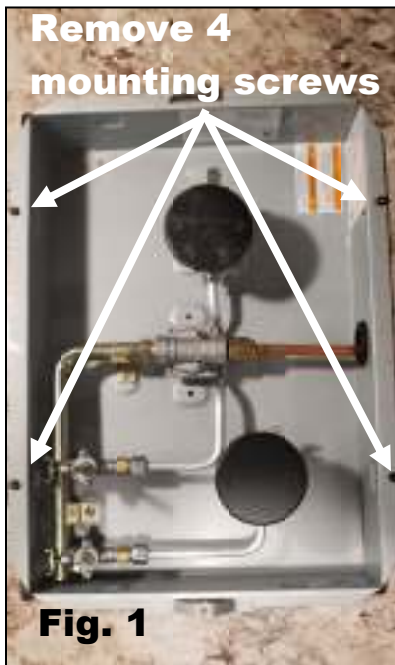
### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels. Turn off propane supply at the bottle.

#### **Step 2**

Locate the interior two-burner cooktop and verify that it is a stainless steel Capital two-burner cooktop and remove the burner top (two mounting screws). If the cooktop is a black Suburban brand appliance, proceed to inspection only in warranty reimbursement.

**Step 3**

Remove the four screws mounting the box to the counter top (Figure 1), remove the propane gas supply line. Remove the remove the Capital burner box (discard).

**Step 4**

Install KRV # 252380 - Range - Drop In - Outside Burner Box - Box Only, attaching the propane gas supply and installing 4 mounting screws. For more details see the installation instructions that come with the part.

**Step 5**

Perform leak test and install the burner top and grills.

**Step 6**

Proceed to warranty reimbursement instructions.

**WARRANTY REIMBURSEMENT****INSPECTION**

Submit the claim on Key Express using **Flat Rate Code # 7134842F**

In the Complaint section note: Safety Advisory # 19-348

In the Cause section note: Safety Advisory # 19-348

In the Correction section note: Inspection only, not a Capital cooktop

The amount of time authorized for this repair is **.3 hour**.

**REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7134842B**

In the Complaint section note: Safety Advisory # 19-348

In the Cause section note: Safety Advisory # 19-348

In the Correction section note: Installed Suburban cooktop

The amount of time authorized for this repair is **.5 hour**.

**PARTS DISPOSITION**

No parts return.

Please call Keystone RV Customer Service at **(855) 382-4100** if you have any questions.