



SIB 34 02 19

RECALL 19V-157: REPLACE FRONT BRAKE HOSE

2022-05-02

This Service Information Bulletin replaces SIB 34 02 19 **dated August 2019**.

What's New

- Bulletin formatting standardized.
- Bulletin edited for clarity.

MODEL

Model	Model Description	Model Year
K18	C 600 Sport, C 650 Sport	2013-2019, production prior to August 24, 2018
K19	C 650 GT	2013-2019, production prior to August 24, 2018

The affected vehicles have been marked with campaign number **0000348100** in AIR.

In order to determine if a specific vehicle is affected by this campaign it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

SITUATION

Over the course of quality monitoring, BMW Motorrad has determined that the front brake hose may be damaged over time. This may result in leaks from the brake hose.

This Recall 19V-157 applies to all K18 and K19 models in the date range listed, including vehicles on which the front brake hose had already been replaced as part of Recall 15V-738.

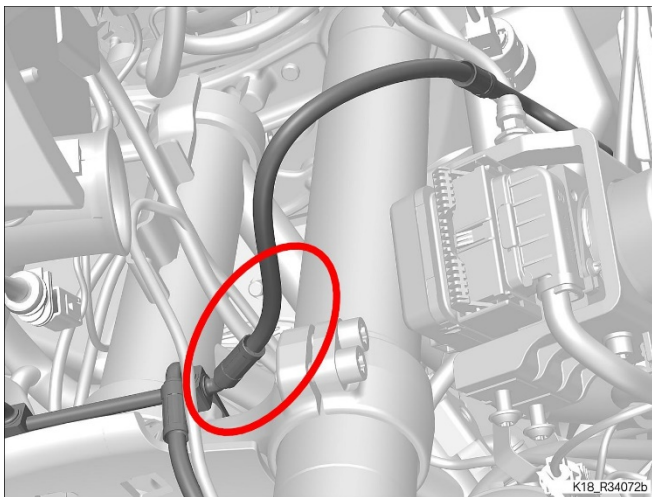


Figure 1: **Build Version 1:** Brake hose as installed during production on K18 and K19, before Recall 15V-738 remediation.

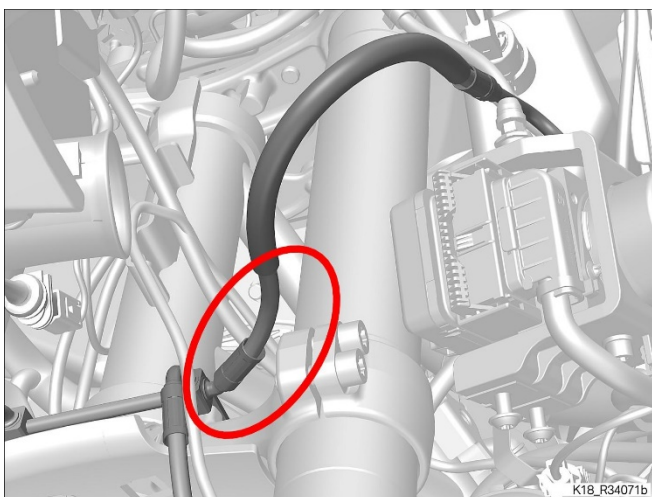


Figure 2: **Build Version 2:** Brake hose as installed during production on K18/11 and K19/11 prior to August 23, 2018, or after completing Recall 15V-738.

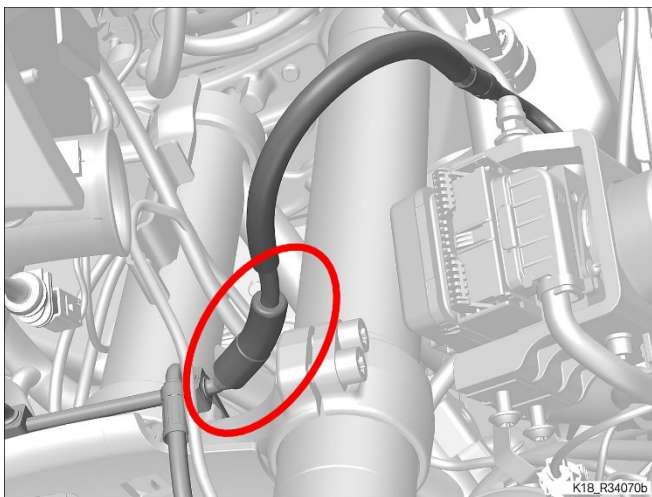


Figure 3: **Build Version 3:** optimized brake hose as of 24 August 2018, or after completing this Recall: 19V-157.

PROCEDURE

Replace the brake hose as described in accordance with repair instruction: *00 60 314 Replacing brake line, Front, from pressure modulator.*

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware and chemicals may be required for the complete repair.

Part Number

34 32 9 457 570	1x Brake hose, front brake circuit	QTY: 1
07 11 9 963 072	6x Sealing ring	QTY: 6

250ml of brake fluid can be entered on the warranty claim under a Sublet 04

CLAIM INFORMATION

Defect code

00 00 34 81 00	Renewing front brake hose
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Labor Operation

00 60 314	Replacing brake line, front, from pressure modulator	8 FRU
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FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

TREAD Act Reimbursement - Qualifying Prior Customer-Pay Repairs

If your center is presented with a reimbursement request, BMW of North America, LLC will reimburse qualifying customer-pay repairs that were performed on affected vehicles up to 10 days after the date the owner notification letter was sent out by BMW.

If the customer previously paid for a qualifying repair, verify in AIR that the VIN is affected by the recall campaign and proceed as applicable:

The customer arrives with an affected vehicle to your workshop

- Perform the open Recall repair outlined in this bulletin, regardless of previous repair history.
- If the prior repair qualifies (see below), submit for both the Recall repair and the customer-pay reimbursement (Separate repair line items/separate defect codes).

Or:

The customer only presents your center with a customer-pay invoice for the prior repair

- If the vehicle and the prior repair qualifies (see below), submit for the customer-pay reimbursement portion only.

Customer-pay Invoice Review and Reimbursement Qualification and Procedure

Review and verify that the prior customer-pay invoice (BMW center or independent repair shop) contains a repair that pertains to the recall campaign. Only the repair outlined in the published safety recall service bulletin is eligible for reimbursement.

If this prior repair qualifies, submit a claim for reimbursement:

- Verify in AIR that the VIN was affected by the recall campaign
- Use defect code 85 99 00 45 NA for the amount requested under sublet 03.

- Comment: RECALL 19V-157: REPLACE FRONT BRAKE HOSE - Reimbursement for allowable expenses that relate to performing the prior qualifying customer-pay repair.
- Use current repair date and mileage for claim submission.
- Retain copies of the customer paid invoice and the current repair invoice in your records.
- Reimburse the customer directly (parts and labor).

Contact warranty via an IDS ticket with any questions.

Retain the original customer pay invoice in your files; this documentation may be requested by BMW during the claim review process.

Note: A repair performed on a non-affected vehicle or the diagnosis and repair of other unrelated issues do not qualify for reimbursement.

This claim submission for the prior customer-pay reimbursement, when it is submitted as outlined under Defect Code 85 99 00 45 NA, **will not close** the Open Safety Recall on the vehicle.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 34 02 19 RECALL 19V-157 REPLACE FRONT BRAKE HOSE.pdf](#)