



Volvo Car Customer Service

QB Instruction R89910

Title	Inspection and replacement of "drive units", tailgate lift arms	Page:	1 (4)
Action			

Issue	Date	Reason
1	2019-01	First issue

Affected vehicles

Year	Model	Engine	Transmission	Steering	Chassis number
2018	XC60				
2019	XC60				

Materials

Materials	Qty.	Part number	Notes
Spindle drive/lift arm	2	32136006	

Please note that we have 3 different conditions, see attached pictures "Instruction OK Not OK".

Condition 1, OK



Condition 2, Not OK



Condition 3, Not OK



-Condition 1, replace the lifting arms according to VIDA VCC-370949-5.

-Condition 2, Adjust and fasten the outer tube according to attached document "Instruction". then replace the lifting arms according to VIDA, VCC-370949-5

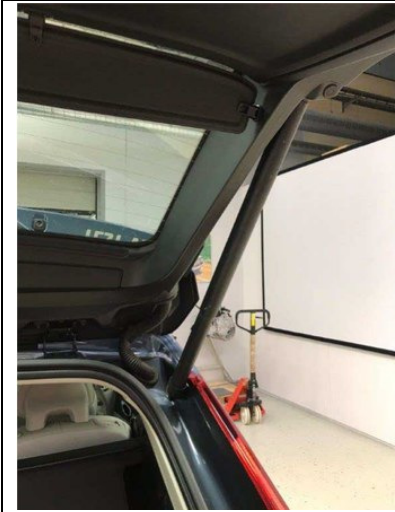
Condition 3, Vehicles exhibiting the symptoms of a bent lifting arm(s) should be parked in a safe, isolated location, preferably with the tailgate facing a solid wall type structure:

DO NOT open or close the tailgate.

DO NOT attempt to repair the vehicle until Volvo Cars has released a safe handling/repair instruction.

Inspection, Removal, Installation

1.

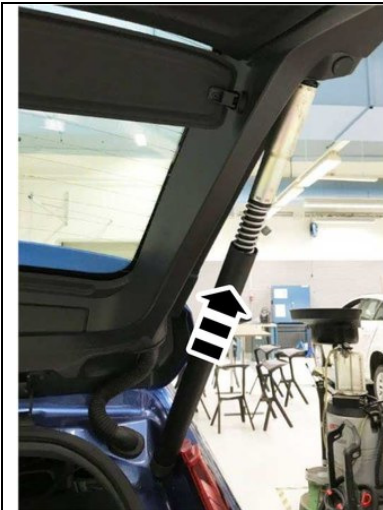


Condition 1

If motor, power operated tailgate looks according to image, both dampers are to be replaced according to Vida:

Motor, power operated tailgate

2.



Condition 2

Warning: Do not close tailgate.

If motor, power operated tailgate looks according to image, the tailgate must not be closed.

Lift up the outer tube and secure it so that the outer tube does not slide down.

Both dampers are to be replaced according to Vida:

Motor, power operated tailgate

Inspection, Removal, Installation

3.

**Condition 3**

Warning: Do not operate the tailgate.

Warning: If motor, power operated tailgate looks according to image, the tailgate must not be closed.

DO NOT attempt to repair the vehicle until Volvo Cars has released a safe handling/repair instruction.

4.

**Condition 3**

Warning: Do not operate the tailgate.

DO NOT attempt to repair the vehicle until Volvo Cars has released a safe handling/repair instruction.