SIB 65 05 19 2025-08-07

RECALL 19V-015: DRIVER'S FRONT AIR BAG MODULE – PRIOR PARTS REPLACEMENT

This Service Information bulletin (Revision 8) replaces SI B65 05 19 dated **May 2023.**

What's New (Specific text highlighted):

- Situation: For towing instructions see SI B00 06 25

☒	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date	Affected Option Code / Engine
E39	5 Series Sedan	September 2000 thru July 2003	with the Basic steering wheel (SA0710 Retrofitted)
E39	5 Series Sedan	September 2000 thru August 2001	with M Sports steering wheel (SA0710)
E53	X5 Sports Activity Vehicle (SAV)	April 2000 thru September 2003	with the Basic steering wheel (SA0710 Retrofitted)

AFFECTED VEHICLES

This Recall involves a total vehicle population of approximately 157,549 (69,112 E39; 88,437 E53) vehicles from Model Year 2000 thru 2004. The number of potentially affected vehicles is much smaller, and we expect only around 3% of these vehicles will require parts replacement.

Vehicles in dealer inventory are affected by this Recall. Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

Affected vehicles may have had their original steering wheel which was not affected, switched to the sport steering wheel which may include a Takata PSDI-4 inflator. The air bag will be checked on all affected vehicles and replaced if necessary.

SITUATION

BMW AG is conducting a Voluntary Safety Recall on certain E39 BMW 5 Series and E53 SAV vehicles.

This recall campaign **ONLY** involves **sports steering wheel (SA0710)** equipped vehicles with the Takata PSDI-4 inflator.

Some customers may have switched their original steering wheel which was not affected, to the sport steering wheel which may include this Recalled inflator.

To complete this recall we will perform an inspection of the installed air bag.

Only those 3% of the vehicles under this recall will need to receive a replacement air bag. The other 97% will only have an inspection performed.

All customers affected by this Recall will be sent repair letters to inform them that their vehicle is affected. To assist you with customer concerns, please reference the attached Q&A that will be updated as information becomes available.

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This recall has been upgraded to a STOP DRIVE. Customers with potentially affected vehicles will be instructed not to drive the vehicle until the repair is completed.

The stop drive only pertains to the vehicles with the PSDI-4 inflator.

When the customer calls in to schedule a repair, it must be performed via mobile repair, or the vehicle can be towed to an authorized BMW center for repair.

If it requires towing follow instructions in Service Bulletin B00 06 25 'Tow process for Takata air bag repairs'

OTHER AIR BAG-RELATED FAULTS AND REPAIRS

This Recall applies to an operational driver's front air bag. The issue addressed will not cause an air bag (SRS) malfunction light to illuminate. It will also not prevent the system from deploying in a front-end collision.

However, a recalled vehicle can arrive at your center with an air bag malfunction light illuminated.

It is important to notify the customer that diagnosing other air bag-related system issues may be required and this diagnosis and corresponding repair work, **if needed, is not covered by this Recall.**

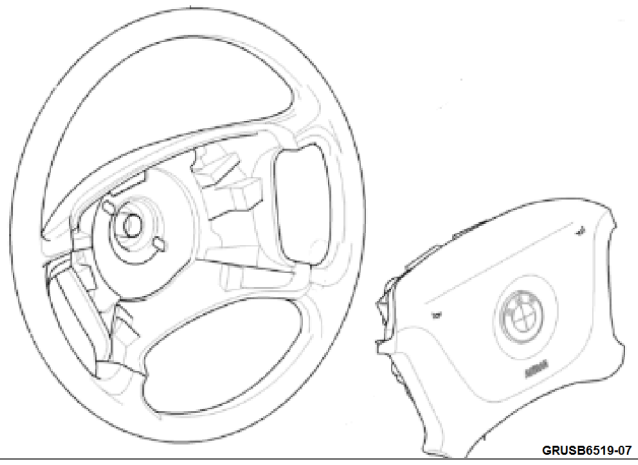
CAUSE

Due to a supplier production error, certain air bags from supplier Takata may not have been produced to specifications.

CORRECTION

Check the driver's air bag and if necessary, replace it.

PROCEDURE

	**Basic Steering Wheel Equipped Vehicles (with or without MFL button controls)** This steering wheel's air bag is **NOT** affected, air bag removal for inspection is **NOT** necessary Submit a claim for checking only.

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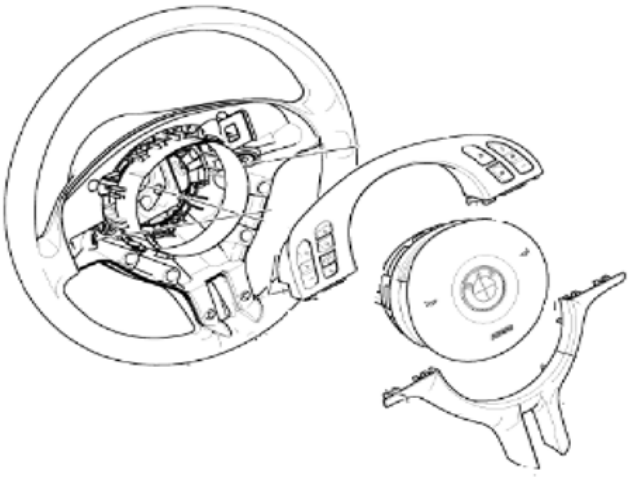

Optional Sports Steering Wheel Equipped Vehicles (with or without MFL button controls)

This steering wheel's air bag **MAYBE** affected, remove, inspect and replace the air bag as necessary.

Submit a claim for the inspection or the inspection/replacement repair that applies.

Vehicles equipped with Optional Sports Steering Wheel only

1. Remove the driver's air bag in accordance with repair instructions **REP 32 34 020** "Removing and installing/replacing air bag units".

2. Check the label on the back of the driver's air bag.

Is the label yellow with a white number sticker with printed serial number BAM XXX - 1085 (as shown) printed below the bar code?

YES- replace air bag following attached procedure.

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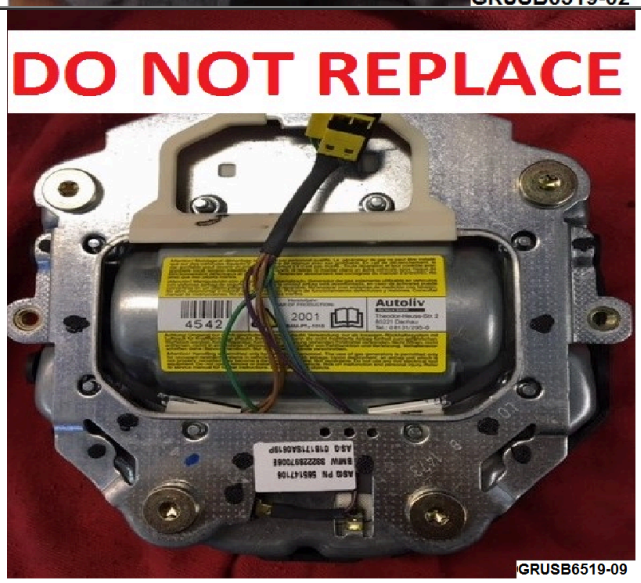
GRUSB6519-02	**NO** - the driver's air bag is not affected. <u>Air bags from other manufacturers (non-Takata, Autoliv), or Takata air bags with different chemical compositions (white label) are not affected by this recall and **DO NOT** need to be replaced</u>. **Reinstall the driver's air bag.**
 GRUSB6519-09	
GRUSB6519-03	Before installing the replacement part, the new air bag module's serial number (circled) must be documented by the technician on the repair order so it can also be entered into the warranty claim's comment section.

PARTS INFORMATION

Note: Only request and invoice the applicable part number specified and listed in this Service Information bulletin.

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Performing a part number look-up in ETK by VIN or model will result with the wrong part(s) being invoiced and installed.

Part Number	Description	Quantity
32 30 6 877 590; Or 32 30 5 A45 C60	Hub Cap (Impact plate) Air bag M sports steering wheel (SA0710)	1

PARTS RETENTION AND RETURN

Refer to SI B01 26 22

CLAIM INFORMATION

Note: The new air bag module's serial number (item B) must be documented on the repair order and in the warranty claim's comment section.

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	**0032790200**	**E39 E53 Check drivers airbag, replace if necessary**

A. Checking the "Sports" Steering Wheel Air Bag Label or Visually Confirming (without removal) the Vehicle is Equipped with the Basic Steering Wheel/Air Bag Assembly

Labor Operation:	Labor Allowance:	Description:
00 67 184	5 FRU	Checking the driver-side front air bag **(No repair is necessary)** (Main work)
Or:		
00 67 753	3 FRU	Checking the driver-side front air bag **(No repair is necessary)** (Plus work)

Or:

B. Checking the "Sports" Steering Wheel Label and Replacing the Air Bag

Labor Operation:	Labor Allowance:	Description:
00 67 185	5 FRU	**Check and replace** the driver-side front air bag (Main work)
Or:		
00 67 754	3 FRU	**Check and replace** the driver-side front air bag (Plus work)

Only one of the listed flat rate unit numbers may be quoted for reimbursement purposes.

Mobile Assistance - Off Site Repair

For centers that qualify, this Recall repair is eligible to be performed and submitted as a Mobile Assistance Off-Site Repair which includes an additional labor allowance.

Qualifying BMW centers are those that currently own and operate a Mobile Assistance Program vehicle. Other centers that may qualify are those have officially registered their interest in conducting mobile service and mobile assistance work for the BMW Roadside Assistance Program.

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If you have not already registered, please send an email with contact information to roadside.assistance@bmwna.com.

Claim - Labor Reimbursement (Reimbursement Percentage Increased)

When a vehicle is eligible for this Recall repair and it is performed under this program, qualifying centers will be reimbursed for the corresponding labor operation's published AIR flat rate unit (FRU) allowance at a rate of 200 percent. This mobile assistance repair work is subject to the same policy and procedures that apply to the warranty repair work being performed in your workshop.

Time Control and Documentation

While repair-specific punch times are not necessary for this repair work being performed on a vehicle off-site (outside your center), the on-call technician must still punch on the corresponding repair order (electronic or manual) prior to leaving your BMW center when he or she is dispatched. The technician must punch off the repair order upon their return to your center.

In cases where the technician is out on the road for an extended period of time (for example, on multiple calls), only one on/off punch time is required.

Claim Submission

In addition to the Takata Air Bag Recall repair order line item, please open an additional line item as describe below:

Defect Code:	**85820269TK**	**Takata Recall - Mobile Assistance Off-Site Repair**
Labor Operation	**Description**	**Labor Allowance**
32 99 000	Additional labor allowance to perform "off-site" repair through Mobile Assistance	# FRU*

Claim the applicable labor operation's stated FRU allowance in full a second time using the defect code and labor operation provided above.

Notes:

- Identify this line time as "Additional labor for a Mobile Assistance off-site repair."
- Itemize the additional labor claimed and explain the repair performed on the repair order and in claim comment section.
- Labor operation code 32 99 000 is not considered a Main labor operation.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

With this Technical Campaign, a prior repair reimbursement is not likely. Typically, a customer would have their driver's front air bag module replaced as a result of an accident. In such a case, either an insurance company or the customer themselves, paid for the replacement of the above mentioned air bag module in conjunction with the accident repairs. Such cases are not covered by this campaign and are not entitled to reimbursement.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the

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	Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials
picture_as_pdf B650519 Recall Notice.pdf
picture_as_pdf B650519 19V-015_QA_4May2023.pdf

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-015: Driver's Front Air Bag Module – Prior Parts Replacement (B65 05 19)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW 5 Series and X5 SAV vehicles that were produced from April 2, 2000 through September 30, 2003.

This recall has been upgraded to a STOP DRIVE. Customers with potentially affected vehicles will be notified of the STOP DRIVE warning and will be instructed to Stop Driving their vehicles until the recall repair is completed.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

This safety recall has been upgraded to a "Stop Drive", effective May 2023

Q1. Which models are included in this Safety Recall Campaign?

Series	Model	Model Year	Production Dates
E39	5 Series (incl. M)	2001 – 2002	Sept 2000 – Feb 2002
E46	3 Series (incl. M)	2000 – 2002	May 2000 – Dec 2001
E53	X5 SAV	2001 – 2003	April 2000 – Jan 2003

Q2. What can happen as a result of this issue?

In a crash where the air bag deploys, the air bag inflator may rupture. If this happens, sharp metal fragments could hit the driver and/or passengers which may result in serious injury or death.

Q3. Can I continue to drive my vehicle?

No. Do not continue to drive your vehicle until it has been checked and repaired if necessary. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q4. Can you provide some more details?

This recall campaign involves a sport steering wheel equipped with the Takata PSDI-4 inflator. Some customers may have switched their original steering wheel which was not affected, to the sport steering wheel which may include this inflator.

Q5. How do I get my vehicle checked?

OPTION 1: Easy and Quick!

❶	❷	❸	❹
Scan this flow code with your smartphone or visit **www.bmwusa.com/recall/sw**	Use your smartphone to take a picture of your steering wheel and VIN plate (Typically located on the driver side dashboard)	Complete a quick online form and upload your pictures.	You'll receive a notification via email if you need to repair

OPTION 2:

If you prefer, you can also visit your local BMW Center. Call or text "FIX" to **844-695-8382** so we can help arrange for the vehicle to be repaired.

Based on dealer availability, the repair can be performed via mobile service or the vehicle can be towed to your nearest BMW center for repair.

Q6. What is the fix?

The repair is FREE. The driver's front air bag module will be checked and if a Takata PSDI-4 inflator is found, it will be replaced with a newly designed inflator.

Q7. How long will the repair take?

Checking the air bag takes about 30 minutes; if the driver's front air bag module needs to be replaced, it could take approximately one hour. Additional time may be required depending upon your BMW center's schedule.

Q8. Are parts available?

Yes.

Q9. How will I be notified of this recall?

Owner notification letters have been mailed. Please call or text "fix" to 844-695-8382 to make an appointment with an authorized BMW center immediately. You can locate your nearest BMW center at www.bmwusa.com/dealer.

If you changed your address or sold the vehicle, please let us know by visiting www.bmwusa.com/recall and click on "manage recall notices and contact information" or scan this flow code with your smartphone.

Q10. Do I have to wait for my letter to have my vehicle repaired?

No. You should make an appointment immediately.

Q11. I own a 2000-2006 BMW 3 Series that still needs to have the passenger's front air bag replaced under recall 13V-172 or 14V-428. Can I get both air bag modules replaced at the same time?

Absolutely! Your BMW center can perform both repairs in a single visit.

Q12. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?

You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall. You can also call or visit your local BMW center's service department to determine if your BMW is affected.

Q13. What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting www.bmwusa.com/recall and click on "manage recall notices and contact information" or scan this flow code with your smartphone.

Q14. Am I eligible for reimbursement under the TREAD Act if I previously replaced my driver's front air bag?

In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of- pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information is provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.