

Airbag Inflator and Module Returns

8/27/25

For Domestic pickups, please EMAIL scfieldaction.14305@rxo.com to arrange pickup and receive the required shipping documentation.

If a retailer does not receive a response from an RXO Logistics Specialist within 48-72 hours, please reach out to your DPSM.

NOTE: For all International and ALL locations outside of the Continental United States, please EMAIL an RXO Representative at SCTakataRestraints_International@rxo.com.

1. Shipping Documents

- Pallet Label
 - * To be emailed by RXO
 - * To be affixed to each pallet by shipper
- Over-pack Label
 - * To be emailed by RXO
 - * To be affixed to each pallet by shipper
- Bill of Lading
 - * To be emailed by RXO
 - * To be provided by the Dealer. Print 2 copies 1 for Dealer Records and 1 for LTL Driver.
- ERG Document
 - * To be emailed by RXO.
 - * To be provided by the Dealer to the LTL Driver for each shipment.



4. Shipping Instructions – Prepare the Pallet

- Accumulate and palletize kits
- Arrange kits on pallet as pictured here
- Shrink-wrap kits to pallet
- Affix Over-pack label and Pallet label on (1) side of pallet (Not on Top).



2. Packing Instructions

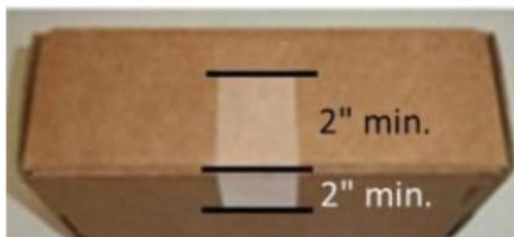
****DO NOT DEPLOY THE INFLATOR****

- Confirm box is in acceptable condition.
Box should have no visible damage and should be capable of withstanding additional transportation.
- If a new box is needed, follow the New Box quote instructions located in section 7 of this page.
- Place the undeployed air bag inflator or module in the “cradle” of the box insert.



3. Closure Instructions

- Close the top box flap per box closure instructions located on the panel of box using 2” wide by 4” long piece of tape to securely close the box.



5. Shipping Instructions - Schedule LTL Pickup

- Please fill out attached pick up request and submit to scfieldaction.14305@rxo.com

- Dealer #
- Dealer address
- Quantity of inflators
- Quantity of airbag modules
- Email address where shipping documentation can be received
- Lift gate service needed?
- Etc.- See pickup request for more details.



AIRBAG EXCEL
BOOKING TEMP...

6. Shipping Instructions - Ship

- Give 1 copy of BOL and 1 copy of ERG to Driver
- Retain 1 copy of BOL for dealership records and archive for at least 2 years.



Box request
form.xlsx

7. Request a New Box

Submit an email request to scfieldaction14305@rxo.com if a new box or replacement shipping labels are needed. A quote will be provided once the quantity and location costs are confirmed. The quote will be issued for your review and approval. To help expedite your request, please be prepared to provide the following information:

- Dealer Code
- Dealer Name
- Dealer Shipping Information (contact name, phone number, and email address)