

SER-APU19-013 06/11/2019

SUBJECT: Immediate Action Needed Regarding Stand-Alone Second Power Supply Harness

As communicated in March 2019 and May 2019 via letters to registered owners of *ComfortPro* branded Stand-Alone auxiliary power unit (APU) models 210STA and PC6112 and their selling Carrier Transicold dealers, Carrier Transicold decided that a defect that relates to motor vehicle safety exist with these APU models manufactured between June 2012 and March 2019 within the below serial number range (the "Affected APUs").

Model	PC6112		210STA
Manufacturing Location	Kitchener, ON	Athens, GA	Athens, GA
Starting Serial Number	ETD22204662	SVV91533928	TVB91554548
Ending Serial Number	ETD22228719	TVA91551985	TVL91591079

To address the defect in the Affected APUs, one (1) of the following three (3) options must be completed as soon as possible based on customer preference:

Option 1: Inspect Second Power Supply Harness

If the owner of an Affected APU had the second power supply harness previously removed, inspect the Affected APU per the steps listed in Technical Instruction 98-50402-00 Rev A, pg. 2 to ensure the Affected APU is in a safe condition.

Option 2: Remove Second Power Supply Harness

If the owner of an Affected APU does not use the second power supply harness option and confirms they wish to have it permanently removed, the option may be removed to prevent any unsafe conditions from occurring. Follow the steps in Technical Instruction 98-50402-00 Rev A, pg. 3.

Option 3: Install Combination AFCI / GFCI Device

If the owner of an Affected APU does use the second power supply harness option, a combination AFCI / GFCI device must be installed for the safe operation of the option. Please order kit 74-01046-00 and follow the instructions on pg. 3-7 for installing the AFCI / GFCI device.

Dealer reimbursement for implementing one of the three options on Affected APUs will be per the following schedule:

	Option 1	Option 2	Option 3	
Kit p/n	N/A	N/A	74-01046-00	
SRT	0.5	0.5	2	
Comments	In the claim description, reference R#964 and which of the above			
	options was performed			

Please do not hesitate to contact your Carrier Transicold Field Service Engineer if you have any questions or concerns. Thank you for your cooperation with the actions outlined above.

Service Information APU