



**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC SAFETY RECALL ACTT-2002  
NHTSA RECALL NO. 19V922**

**August 2020**

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has determined that a defect, which relates to motor vehicle safety, exists in 3448, 2015-2020 model year Xspotter chassis. These chassis were manufactured between March 25, 2014 and August 6, 2019 with non-sequential serial numbers in the range of 217590 through 231570. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

**MODELS AFFECTED:** Autocar Xspotter MY 2015-2020

**COMPONENTS AFFECTED:** The headlamp relay can become disconnected.

**SAFETY DEFECTS AND POTENTIAL RISKS:** If the headlamp relay becomes disconnected during nighttime operation there will be a sudden loss of headlamps, which could result in property damage, personal injury or a crash.

**REPAIR REQUIRED:** A fuse box relay retainer will be installed at no charge.

**TIME REQUIRED FOR THE REPAIR:** The labor time to repair your vehicle is .50 hours.

**WHAT YOU SHOULD DO:** To have your vehicle repaired, contact your local authorized Autocar service site or email [warranty@autocartruck.com](mailto:warranty@autocartruck.com)



**PRIOR REPAIRS:**

If you previously paid for a repair that addresses the recall described in this notice, you may be eligible for a refund. To verify eligibility and learn how to request a refund, please contact Autocar's Service & Warranties Department, at the following address:

Autocar LLC  
Service & Warranties Department  
551 S. Washington St.  
Hagerstown, Indiana 47346

In addition owners may contact Autocar by telephone (toll free) at 888-218-3611 or 877-973-3486

**NOTICE  
REGARDING  
LEASED  
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL  
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

**ASSISTANCE**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar LLC  
Service & Warranties Department  
551 S. Washington St.  
Hagerstown, Indiana 47346

In addition owners may contact Autocar by telephone (toll free) at 888-218-3611 or 877-973-3486

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue  
SE Washington, DC  
20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC**

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