IMPORTANT SAFETY RECALL

Indian Motorcycle Company P.O. Box 47700 Medina, MN 55340-9960 SUBJECT: Recall Campaign Indian Motorcycle – 10A Circuit Breaker Replacement 2019 Indian 111 c.i. Warning and Safety Recall Notice 19V882 Reference: Indian Motorcycle Safety Recall Bulletin I-19-05-A PLEASE READ IMMEDIATELY

VIN I-19-05-A

FIRST NAME LAST NAME ADDRESS CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate you have purchased an affected vehicle.

The reason for this recall:

Indian Motorcycle decided that a defect, which relates to motor vehicle safety, exists in certain 2019 Indian (111 c.i.) motorcycles built from 2/12/2019 through 7/31/2019 that have a 10A circuit breaker that does not meet quality standards. Affected circuit breakers do not meet functional specifications and may cause an engine to unexpectedly stop running, increasing the risk of a crash.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. This repair should take approximately 15 minutes. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle.

What your dealership will do:

To address this concern, Indian Motorcycle is instructing dealers to replace the 10A circuit breaker installed in affected motorcycles. This work will be performed by your dealer at no cost to you.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Indian Motorcycle dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, you may contact our Indian Motorcycle Customer Connections Department at 1-877-204-3697, scan the QR code, or go to **https://www.indianmotorcycle.com/en-us/self-help/**.

If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to **www.safercar.gov**.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

Indian Motorcycle Company

