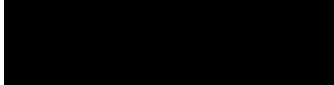




Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680



\*\*\*\*\*AUTO\*\*ALL FOR AADC 150 P1 C1 ## 0175



## IMPORTANT SAFETY RECALL Owner Notification

This notice applies to your vehicle, VIN # 1HD1MAF1XKB [REDACTED]

Decembert 3, 2019  
Harley-Davidson Recall No. 0175  
NHTSA Recall No. 19V843

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain model year 2019 - 2020 Trike models (FLHTCUTG, FLRT, FLHTCUTGSE). We are notifying you because our records indicate that you may own one of these motorcycles.

### What is the Issue?

The electro-hydraulic control unit (EHCU) software on affected motorcycles may respond incorrectly to a faulty rear wheel speed signal by activating one of the rear brakes. Unintended activation of one rear brake could lead to an unexpected change in vehicle direction which may increase the risk of a crash.

### What Should You Do?

Revised software to address this condition will be available the week of November 25. Please contact your Harley-Davidson dealer to schedule an appointment to have the repair performed **at no cost to you**. The repair will take less than one hour to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

**IMPORTANT:** Should you choose to ride your motorcycle before this safety recall service has been completed, to reduce the risk associated with this condition, we recommend that you disable traction control on your motorcycle BEFORE each ride per the following procedure:

1. Start motorcycle, but do not begin moving. (Note: the (TC) icon in the tachometer will be flashing.)
2. Press and hold the (TC) button on the left hand control until the (TC) icon remains illuminated (solid) in the tachometer. This reflects that traction control is disabled.
3. Do not touch the (TC) button during vehicle operation.
4. Since the system resets with every ignition switch cycle, this procedure needs to be performed at the beginning of every ride until the safety recall service has been completed.

NOTE: While the Traction Control function will be disabled, this does not affect other functions of the Reflex Defensive Rider System (RDRS). Reflex-Linked Brakes with Cornering-Enhanced ABS and Drag Torque Slip Control systems will remain operational.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **What If You Have Additional Questions or Concerns?**

For more information, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle serviced in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0175