



ZOOM-ZOOM



IMPORTANT SAFETY RECALL

*To assure your safety, your vehicle must be repaired a **SECOND** time with permanent parts as the previous recall used temporary parts.*

Frontal Passenger Side Air Bag Inflator Replacement Safety Recall 1317F

NHTSA Campaign No. 19V-782

This notice applies to your vehicle: 20xx Mazda Model name VIN _____

December 2019

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2009-2012 Mazda6, 2007-2012 CX-7 and 2007-2012 CX-9 vehicles. **If you received this notice, your vehicle is included in this Safety Recall.**

Note: Recall 1317F replaces a previous recall wherein your vehicle had a passenger air bag inflator replaced. These “like-for-like” inflators were a temporary remedy until a sufficient amount of permanent parts were available. Your vehicle is included in the population which will now need to be repaired a second time with a permanent remedy inflator.

What is the problem?

The defect in your vehicle could result in serious injury or death. An inflator explosion could result in sharp metal fragments striking the driver or other vehicle occupants in the event of a crash that causes the air bag to deploy. This condition is more likely to occur if the vehicle had continued exposure to high levels of absolute humidity. **It is extremely important to schedule this repair as soon as possible to ensure your safety and the safety of your passengers.**

What will Mazda do?

Protect What is Important to You

Your Mazda dealer will replace the frontal passenger side air bag inflator with a permanent remedy inflator, **free of charge**. The repair should take less than one hour to complete; however, it may take longer.

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Making an appointment at your Mazda dealership helps to minimize the wait time and inconvenience this recall may cause.

Mazda will **provide alternate transportation free of charge** when your vehicle is at an authorized Mazda dealership for a recall repair. To be eligible for alternate transportation, you must schedule an appointment with any authorized Mazda dealer so that they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we urge you to contact any authorized Mazda dealer to schedule an appointment to have the frontal passenger side airbag inflator of your vehicle replaced as soon as possible. You can bring this notice to the dealer but it is not required.

TO SCHEDULE THIS IMPORTANT RECALL REPAIR:

- Make a dealer appointment online at www.MazdaRecallInfo.com
- Or contact your Mazda dealer by phone

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid **Information Change Card** as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this recall, visit our website www.MazdaRecallInfo.com, or contact our **Customer Experience Center at (800) 222-5500, option #6.**

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200

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New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*