



PRODUCT SAFETY
DEPARTMENT

Vermeer Corporation on behalf
of Vermeer MV Solutions, Inc.
productsafety@vermeer.com

NHTSA SAFETY RECALL NUMBER 20V-744



**IMPORTANT
SAFETY
RECALL**

Second Notice
Axle Relocation Kit
(VVK00-0002)

Model: «Model»

This notice applies to your vehicle,

Serial No: «VIN»

Unit No: «Unit No»

June 8, 2021

Dear «Model» owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

In December 2019, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard, a copy of the first notice is included for your reference. **Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice.** Vermeer Corporation is administering this field recall on behalf of Vermeer MV Solutions, Inc.

Vermeer MV Solutions, Inc. has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2015-2019 Vac-Tron «MODEL» vacuum excavators.

Our records indicate that the product safety update **may not** have been installed on your Vac-Tron «Model» vacuum excavator.

If the kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 18 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer:

«SERV_DLR_NAME»

«SERV_DLR_ADD1»

«SERV_DLR_CITY STATE ZIP»

«SERV_DLR_COUNTRY»

Telephone:

«SERV_DLR_PHONE»

If the kit has **been installed**, please inform the product safety department using the contact methods below.

If you no longer own this machine, please inform the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

Please provide your unit's model and serial number when contacting us. *Note: The model and serial number is shown at the top center of this letter.*

We regret any inconvenience that these corrective measures may cause you. This required work is for the safety of the crew, the towing vehicle driver and occupants, as well as others traveling on public roadways or in the immediate area while the machine is being towed.

Regards,

VERMEER MV SOLUTIONS INC.

Enclosure: First Notice Owner Letter – December 20, 2019

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.