



<p>Safety Recall: 19V-748 October 2019</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreation Vehicle: Unit Serial #

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect, which relates to motor vehicle safety exits in certain Model Year 2016 Solstice and Travel Star Fifth Wheels equipped with an Atwood On Demand Water Heater.

***Reason for
this recall***

The water flow adjustment feature on the water heater poppet valve, may have drifted from its original setting, or may have been set incorrectly during manufacturing of the water heater. An incorrect setting can allow the water heater to turn on with too little water flow, which could potentially make the water so hot that it can scald the customer.

***Recall
Remedy***

A Dometic Dealer will install a Stop Key to prevent any adjustment of the valve and place a label noting the remedy is in place at no charge to you. The recall remedy will take approximately 30 minutes to complete.

***What we
need you to
do***

Please locate a Dometic Dealer in your area on www.dometic.com or contact Dometic Recall Department at recall@dometic.com or 888-446-5157 noting the Atwood Recall 15E-087.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,
Starcraft