



PETERBILT MOTORS COMPANY
A **PACCAR** COMPANY
1700 WOODBROOK STREET
DENTON, TEXAS 76205-7864
940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



0055



RECALL NOTICE

Recall Notice: 19PBE

IMPORTANT SAFETY RECALL

November 12, 2019

Subject: Safety Recall 19PBE - Back of Sleeper Reflective Conspicuity Tape Location
NHTSA ID: 19V733
EXPIRATION DATE: NONE

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that certain Model 579 vehicles manufactured between 8/26/2019 and 9/12/2019 fail to conform to Federal Motor Vehicle Safety Standard No. 108: Lamps, Reflective Devices, and Associated Equipment. Reflective conspicuity tape may have been installed incorrectly on the sleeper box back wall of certain vehicles. A truck that does not have properly placed conspicuity tape may be less visible to others and could create an increased risk of a crash. Tractors operating without a trailer may be cited for incorrect tape location or fail an annual truck inspection.

What is the problem?	Conspicuity tape on the sleeper box back wall may have been incorrectly installed.
What will your dealer do?	Inspect the location of the existing conspicuity tape and install new tape, if necessary.
What should you do?	Contact your Peterbilt dealer to schedule an appointment for this repair.

Peterbilt Motors Company has initiated this recall to remedy this issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate you advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 19PBE and are owned by [REDACTED]

