



Safety Recall: 19V-705
November 2019

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

***Reason for
this recall***

Routing of the hydraulic hoses for the leveling system, may be too close to the exhaust system. Improper routing may cause damage to the hoses and allow oil to leak onto the exhaust system, increasing the risk of a fire. Additionally, a required protective heat shield over the exhaust system may be missing.

***Recall
Remedy***

Inspect for proper hose routing and presence of the heat shield and any damages caused by incorrect routing and/or absence of a heat shield. Reroute hoses and install the heat shield as required.

***What we
need you to
do***

Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and may take up to 2 hours to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and customer service you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Motorized