



<p>Safety Recall: 19V-702 December 2019</p>
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**IMPORTANT SAFETY RECALL**

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in ALL Model Year 2017 Pinnacle fifth wheels.

***Reason for this recall***

Under certain conditions, the suspension system may allow a tire to make contact to the wheel well and surrounding structure of the fifth wheel. This may cause damage to a tire, premature tire wear and cause handling issues that could lead to increased risk of a crash.

***Recall Remedy***

Inspection of the suspension to determine the current condition of the leaf springs, rubber equalizer and bump stop clearance. Based on the inspection results, replacement of a leaf spring and/or a rubber equalizer may be required. Additionally, installation of rubber bumper stops to the underside of the leaf spring hanger tube is required on all affected fifth wheels.

***What we need you to do***

Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and depending on inspection results, may take approximately 3-4 days to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Jayco Towables