



Highland
RIDGE RV



Safety Recall: 19V-699
October 2019

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle _____

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2018 - 2019 GPS, Autumn Ridge Outfitter, Comet mini, Launch Ultra Lite, Launch Outfitter 7, Autumn Ridge, Launch Outfitter, Satellite, Avalon, Mossy Oak, and Mossy Oak Lite travel trailers with a 30amp service.

***Reason for
this recall***

The electrical circuit from the battery to the converter does not have overcurrent protection as specified. If a short were to occur in this circuit, the unprotected circuit could overheat increasing the risk fire or injury.

***Recall
Remedy***

Installation of a fused harness assembly, which will provide overcurrent protection of the circuit.

***What we
need you to
do***

Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and should take approximately thirty minutes to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Starcraft