



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

October 23, 2019

NON-COMPLIANCE RECALL H256 – Incorrect Tire Size Label

Vehicle Affected: Jaguar F-TYPE

Model Year: 2019 - 2020

National Highway Traffic Safety Administration (NHTSA) Recall Number: 19V-682

Dear Jaguar F-TYPE Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Jaguar has decided that 2019-2020 model year Jaguar F-TYPE vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 110 – “Tire Selection and Rims for Passenger Cars”.

Your vehicle is included in this Recall action.

What is the concern?

Your vehicle was manufactured with an incorrect tire size label.

The tire size label does not have the correct rear tire size stated and does not comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 110 - *Tire Selection and Rims for Passenger Cars*. Vehicle owners may fit a tire with the incorrect dimensions, and this may cause a change in the vehicle handling characteristics and increase the risk of a crash.

What will Jaguar and your authorized Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will replace the tire size label. There will be no charge for this repair.

What should you do?

Please contact your preferred authorized Jaguar retailer, provide them with your Vehicle Identification Number (VIN), and request a service date to complete the work required under Program Code ‘H256’ completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 20 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Attention Leasing Agencies: If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within (10) ten days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the return postage-paid card enclosed.



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What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Jaguar retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact Jaguar Customer Relationship Centre at 1-800-4JAGUAR (800-452-4827). You may also contact us by e-mail using the following address: jagweb1@jaguarlandrover.com.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue,
S.E., Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

Jaguar appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Jaguar, in cooperation with your authorized Jaguar retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

A handwritten signature in black ink, appearing to read 'Rory Beattie', with a stylized flourish at the end.

Rory Beattie
Vice President Customer Service
Jaguar Land Rover North America, LLC