# **IMPORTANT SAFETY RECALL 19V-657**

## Re: Serial # 1NP-BGGGG-2-OD491401

## NHTSA Recall 19V-657

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Transportation Power (TransPower) has decided that your vehicle, with the serial number provided above, was not manufactured with the systems necessary to meet the requirements of Federal Motor Vehicle Safety Standard 136, Electronic Stability Control Systems for Heavy Vehicles. Without a compliant ESC system, there is an increased risk of a vehicle crash.

#### What Is The Concern?

TransPower has determined that the vehicle(s) referenced above were not manufactured with an ESC system that meets the requirements of FMVSS 136. Without the required system, there is a greater chance of loss of stability control which can increase the risk of a crash.

## What We Will Do

TransPower will remedy the vehicle(s) listed above by installing the hardware and software necessary to meet the requirements of FMVSS 136. The installation is expected to take approximately 8 hours. TransPower will complete the work at <u>no cost</u> to you. TransPower will contact you directly to make arrangements to schedule the work.

## What To Do If You Feel You Received This Notice in Error?

If you are not the current owner of the vehicle(s) identified on the enclosed list, please send email notification of the change of ownership to: Harold Meyer, harry@transpowerusa.com.

Federal law requires that any vehicle lessor receiving this recall notice forward it to the vehicle lessee within ten days.

## What To Do If You Have Questions?

If you have any questions about this notice, or need assistance with arranging for your vehicle to be repaired, please call Harry at TransPower (619) 922-5216.

If you are still having difficulty getting your vehicle repaired in a reasonable period of time and without charge, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E. Washington D.C. 20590 or call the toll free hotline at 1-800-424-9153 or go to www.safercar.gov.

We sincerely apologize for this inconvenience. TransPower is committed to maintaining a level of truck body excellence that exceeds your expectations now, and in the future.

(Signature Page Follows)

Sincerely, Stephanie Ly

Senior Manager, Policy & Sustainability