

OWNER NOTIFICATION **NOTIFICACIÓN PROPIETARIO**

NHTSA RECALL 19V-654

Dear Altima Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain 2018 Model Year Nissan Altima vehicles fail to conform to Federal Motor Vehicle Standard (FMVSS) number 111, "Rear Visibility." Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall **Motivo del Retiro**

Your vehicle is equipped with a rear visibility system to aid the driver when backing up. In your vehicle, it is possible to adjust the rear-view camera and display settings to a degree where the image is no longer visible. The system will retain those settings when the vehicle is again shifted into reverse. Reduced rear visibility when the driver has adjusted the display to this extent could lead to an increased risk of an accident in the event the driver does not re-adjust the display before reversing.

What Nissan Will Do **Qué Hará Nissan**

Nissan expects the software for this repair to be available in January 2020. In January, when the software is available, owners should take their vehicle to a Nissan dealer where the dealer will reprogram the rear visibility system software. This free service should take less than one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do **Qué Debes Hacer**

If the rear view image is not clearly visible when you shift into reverse, before driving your vehicle, please adjust the rear-view camera and display settings to a level where the rear view image is clear.



Beginning in January 2020, contact any Nissan dealer at your earliest convenience to have your vehicle remedied. Please bring this notice with you to your service appointment. Before arriving for your appointment, please ensure you have a quarter tank of fuel at a minimum. For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R1911>.

En Enero 2020, para reparar tu vehículo, comunícate con cualquier concesionario Nissan a la mayor brevedad. Se requiere que traigas esta notificación el día de tu cita. Antes de llegar a su cita, asegúrese de tener un cuarto de tanque de combustible como mínimo. Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=R1911>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.