



September 2019

Safety Recall: 19V-625 Jayco
19V-626 Entegra

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 - 2020 Entegra Anthem, Aspire, Cornerstone, Insignia, Reatta and Reatta XL Class A Motorhomes and 2019 Jayco Embark Class A Motorhomes.

***Reason
for this***

The upper and lower steering shaft bolt may not be torqued to 45 ft. /lbs. as specified. An unsecured bolt could allow the steering wheel not to function, affecting drivability and increasing the risk of a crash.

***Recall
Remedy***

Inspection is required for evidence that each bolt (2) is torqued to 45ft/lbs. A white line from the steering shaft bolt head to the nut confirms the bolt was torqued per specifications and no further repair is required. The omission of the white line notes the bolt was **not** properly torqued prior to shipping and **Special Precautions are required prior to moving your motorhome.**

***What we
need you to
do
immediately***

Please read and follow the enclosed Inspection Instructions and return the Reply Form noting the results of the inspection. When applicable, contact an authorized Dealer to schedule an appointment to have this remedy completed free of charge. The recall remedy will take approximately thirty minutes.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Motorized Division