



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

September 30, 2019

IMPORTANT SAFETY RECALL

Subject: Safety Recall 19KWD - T270/T370 Treadle Valve Loose Compression Fittings
NHTSA Recall number 19-V06
EXPIRATION DATE: NONE
This notice applies to your vehicle; VIN: [REDACTED]



Dear Kenworth Customer,



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This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain T270 and T370 chassis manufactured between July 19, 2019 and August 1, 2019. Certain compression fittings on the brake treadle valve may not have received appropriate torque. As a result, a brake application air supply hose may separate from the brake treadle valve, which may diminish vehicle braking capability and may increase the risk of a crash and injury without warning.

The problem is...	Certain compression fittings on the brake treadle valve may not have received appropriate torque.
What your dealer will do...	Dealers will inspect and tighten the compression fittings.
What you must do ...	Contact your Kenworth Dealer to schedule an appointment for repair

Kenworth has initiated a recall to remedy the defect. Please contact your Kenworth dealer. To find your Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair may require up to **1.0 hour** of labor depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service and provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question, using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising Kenworth of the new owner's, if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Gordon Clark
Director of After Sales
Kenworth Truck Company

Scan this QR code to open
the Kenworth Dealer Locator.

