



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

October 11, 2019

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, see VIN referenced below



IMPORTANT!

- ❖ Please be advised that your 2017 Model Year FEC52, FEC72, FEC92, or FGB72 truck referenced by VIN below is open for a safety recall related to 4P10 engine rocker arm wear and potential breakage.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

**SAFETY RECALL NOTIFICATION – C10110 – 4P10 Rocker Arms
NHTSA SAFETY RECALL – 16V-116**

VEHICLE IDENTIFICATION NUMBER – JL6BN[REDACTED]

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the rocker arms on certain 2017 model year FEC52, FEC72, FEC92, and FGB72 Mitsubishi Fuso trucks. On certain affected vehicles, the rocker arms were manufactured incorrectly, due to improper maintenance on a tool used in the production process. If the vehicle continues to be operated in this condition, the rocker arms may wear prematurely and make noise. In worst case, rocker arms could break and the engine could stall. If the engine stalls with the truck in motion, a crash could occur.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN: JL6BNH1A2HK004932

Owner of Record:
EAGLE LEASING, INC.
#1 COVAN DRIVE
MIDLAND CITY, AL 36350

Owner/Address Correction:

REASON FOR CHANGE

- Truck Exported Truck Totalled Truck Scrapped/Out of Service
 Truck Stolen Truck Sold Owner Address Correction

If you're searching for a Dealer or Parts and Service Center in your area, try the "Find a Dealer" link at: www.mitfuso.com

Signature: _____ Date: ____/____/____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The rocker arms will be replaced with improved components, and the engine will be inspected for damage. Any damage resulting from a defective rocker arm will be repaired. The scheduled time for repair is between approximately 9.5 and 21.3 hour.

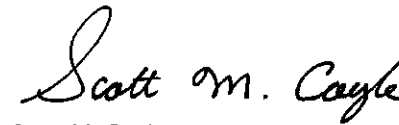
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,



Scott M. Coyle
Vice President, Service Operations



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 8 SWEDSBORO, NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDSBORO NJ 08085-9917

