



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (MMDi trailers) with the following VINs:
See attached list



Dear [REDACTED]:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

As we discussed today in our telephone conversation, United Rentals recently purchased several Cummins generators which were mounted on trailers manufactured by MMDi, Inc. MMDi has decided that a defect, which is related to motor vehicle safety, exists on the jacks installed on certain trailers manufactured by MMDi in early 2019. As a result, MMDi is conducting a safety recall of the affected trailers. Your trailers are included in this recall action.

What is the concern?

Towking jacks – one brand of jack briefly used by MMDi – utilized a standard nut to hold the jack handle in place rather than the specified nylon locking nut. There is a risk that this standard nut will work loose, causing the bold sleeve to slip out of position and thereby allowing the jack handle to separate from the jack assembly and the foot of the jack to drop to the pavement.

What is the remedy for the defect?

There is a simple remedy for the identified defect, which is to replace the bolt and nut used to fasten the jack handle onto the jack assembly.

What should you do?

Enclosed are Work Instructions, together with a replacement bolt and nylon locking nut. Please read the Instructions carefully and replace the existing bolt and standard nut with the replacement bolt and nylon locking nut provided by MMDi. The repair should only take a few minutes to perform.



If you have questions or concerns about this recall, please contact the Cummins Customer Assistance Center at 1-800-CUMMINS (1-800-286-6467) and specifically reference Cummins Campaign number is 3795.

You are also welcome to contact MMDi directly if you find that you do need assistance to perform the repair on any of your trailers, as follows:

Deborah Edwards
MMDi, Inc.
200 Beltway Blvd.
Matthews, NC 28104
704-882-4550
dedwards@mmdicorp.com

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle (trailer) remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

MMDi appreciates your confidence in our product and wants to do everything we can retain that confidence. We recognize this repair may be an inconvenience to you and greatly appreciate your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read 'D Edwards', is positioned above a horizontal line.

Deborah L. Edwards