



August 28, 2019

Name
Address
City, State Zip

IMPORTANT SAFETY RECALL NOTICE: 19V528

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Why is a recall being conducted?

KME has decided that a defect which relates to motor vehicle safety exists in certain model year 2000-2020 KME vehicles manufactured from August 1999 through July 2019 equipped with certain hydraulic cab lift systems.

On KME vehicles with custom cabs, a hydraulic cab lift system is provided to raise the cab to allow access to the engine and other components for maintenance. A mechanical cab lock that physically locks the cab in the raised position is part of this system and is required to be engaged prior to any personnel entering the area underneath the raised cab. In addition to the primary mechanical cab lock, a secondary locking system is provided by way of hydraulic velocity fuses connected to the cab lift cylinders. The hydraulic velocity fuses are meant to lock the cab in place in the event of a hydraulic system failure while raising or lowering the cab. KME vehicles with certain hydraulic system installations have hydraulic velocity fuses that may not activate as expected.

The hydraulic velocity fuse is designed to close in the event of a large system leak, such as a burst hydraulic hose. They trap hydraulic oil in the cab lift cylinders locking the cab in that position. Operating instructions require that personnel only work underneath a raised cab when the mechanical locking bar is engaged. If personnel ignore the operating instructions and are underneath the cab prior to the mechanical cab lock being engaged and a hydraulic system failure occurs, the velocity fuses may not activate allowing the cab to lower faster than normal which may cause injury or death.

What are we doing about the problem?

KME or its dealers will replace the velocity fuses for the cab lift cylinders at no cost to the vehicle owner. The estimated time to complete the replacement is 1.5 hours.

What should you do?

Never work around or under a tilted cab unless the stay arm or mechanical support is secured in the support position. Hydraulic cylinders can leak and drift and cannot be relied upon to support the cab on their own. Failure to ensure that the stay arm is securely in its support position could cause severe personal injury or death.

If you receive this notification, please contact your KME Dealer or KME Customer Service at (570) 669-5230 to schedule an appointment to have your vehicle(s) remedied.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD TO BE FILLED OUT AND RETURNED TO KME. Please have your Truck VIN or GSO available. After the repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and return it to:

Mail: KME, One Industrial Complex, Nesquehoning, PA 18240

E-mail: bpolgreaan@kmefire.com

Fax: (570) 669-5182

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department at (570) 669-5230.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME, Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 19V528

Date: _____
KME GSO(s) or VIN(s) _____

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- This vehicle was inspected and repaired according to instructions.
 - This vehicle was inspected and determined to not need repair.
 - This vehicle was sold to: _____ Name, Address, City, State/ZIP
 - This vehicle was stolen.
 - This vehicle was destroyed.

Owner's (or Former Owner's) Signature

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Please return this form by fax (570) 669-5182, by E-mail to bpolgrian@kmeffire.com, or by phone (570) 669-5230.