

IMPORTANT SAFETY RECALL INFORMATION

August 23, 2019

NHTSA Recall#: 19V521 Maserati Campaign#: 387

<<First>> <<Last>> <<ADD1>> <<ADD2>> <<CITY>>. <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that certain 2019 Maserati Levante vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, Reflective Devices, and Associated Equipment".

Maserati S.p.A. and MNA have determined that the above-described vehicles were manufactured with the optional full LED headlights with Adaptive Front Lighting System (AFLS) that may not have had the AFLS properly adjusted during the vehicle assembly process. Headlights adjusted above the maximum height allowed under FMVSS No. 108 may impair the vision of drivers of other vehicles, and may increase the risk of a vehicle crash without prior warning.

Your Maserati Dealer will adjust the light beam to the corrected parameters, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your vehicle. The repair will take approximately 1.0 hour to complete. Please prepare to leave your vehicle with the dealership to allow the dealer to complete your repairs. Your Authorized Maserati Dealers have the necessary instructions and components to remedy your vehicle.

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If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc. 1 Chrysler Drive Auburn Hills, MI 48326 (877) 696-2737 (Customer Care)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, <u>please complete the enclosed prepaid vellow card and return it to Maserati North America, Inc.</u>

We apologize for any inconvenience this may cause you.

Sincerely,

Maserati North America, Inc. Vehicle Safety and Regulatory Compliance