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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 19V483

August 9, 2019

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain TA45, TA50, TA55, TA60, L37M, L39M, LRV55, LRV58, LRV60, LR7,A-T40C, T40P, AP45A Units, and Service Bodies . These units may not have the air system properly connected properly to the cushioning mechanism of the pintle hitch. The improper connection can possibly cause the cushioning system to not operate properly and damage to the hitch or trailer can occur. Loss of service brake pressure can increase the risk of a crash.

Refer to CSN 724 for the items covered under the warranty policy. Altec will supply, free of charge, the necessary parts to correct this condition.

In order to determine if your unit is affected by CSN 724, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 2 hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

August 9, 2019

Units Affected: TA45, TA50, TA55, TA60, L37M, L39M, LRV55, LRV58, LRV60, LR7, A-T40C, T40P, AP45A, and Service Bodies with Air Cushioned Pintle Hitch

Air Line Plumbing Inspection For Pintle Hitch and Air Accessories

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec has installed pintle hitches that are equipped with a cushioning mechanism which operates in conjunction with the air brake system. Altec has found the air system on some units may not be connected properly to the cushioning mechanism. If the air system connection is not correct, the cushioning system may not operate properly and damage to the hitch or trailer can occur. AP45A units may not be equipped with the pintle hitch, but can have air-operated accessories that may be affected and must also be inspected.

Altec requires that each affected unit be inspected for proper operation. The inspection must be done at the next preventive maintenance inspection but no later than 90 days after receipt of this CSN. Use the Inspection Procedure that begins on Page 2.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$180 for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

Inspection Procedure

Normal mechanics hand tools are required for this inspection. The inspection requires two persons for completion. The inspection has two parts for units having pintle hitches installed on the rear of the chassis. There is an additional inspection for AP45A units on Page 3. Read and understand all steps of the instructions before beginning the procedure.

1. Position the unit on a level surface, apply the parking brake and chock the wheels. A trailer is not required to be connected to the pintle hitch for the inspection.

Pintle Hitch Inspection Part 1: Installation

2. Locate one person in the chassis cab and one person at the rear of the chassis to observe the pintle hitch.
3. Start the chassis engine and observe the chassis air pressure from the gauge in the cab. If the air pressure is lower than 75 PSI, allow the engine to recharge the chassis air pressure to at least 75 PSI.
4. Use the cab controls to set both the chassis and the trailer park brake. Press the service brake in the cab and communicate when that is done to the person watching the pintle hitch.
5. Observe if the pintle hitch push rod (refer to Figure 1) extends or does nothing when the service brake is pressed and the park brake(s) are set.
6. If the push rod does extend, use the chart on Page 4 to find the correct kit to make it operate properly.
7. If your push rod does not extend, the pintle hook is installed properly.
8. After determining the pintle hitch push rod action, proceed to Part 2.

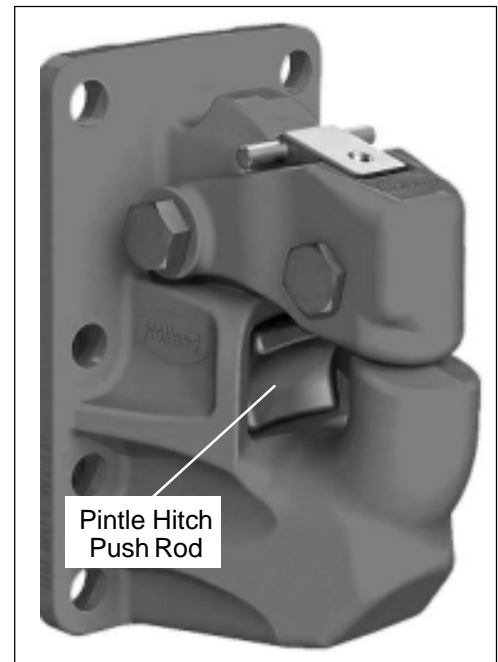


Figure 1 — Plunger Location

Pintle Hitch Inspection Part 2: Protection

9. Press the service brake pedal on and off repetitively to drain the air in the chassis air tanks to a pressure between 50 and 60 PSI. The air pressure can be read on the chassis air pressure gauges located in the chassis cab near the steering wheel.
10. Release the trailer and chassis park brake while the second person watches the pintle hitch push rod to see if it moves.
11. If the pintle hitch push rod does not extend when the park brakes are released, the chassis has the proper pressure protection valve installed in the system.

12. If the push rod does extend, the chassis does not have the proper pressure protection valve and one must be installed in the system. Use the chart on Page 4 to find the correct kit.
13. Shut off chassis engine and return the unit to service.
14. Complete the inspection form at the end of this CSN and return it to Altec.

AP45A Only Inspection

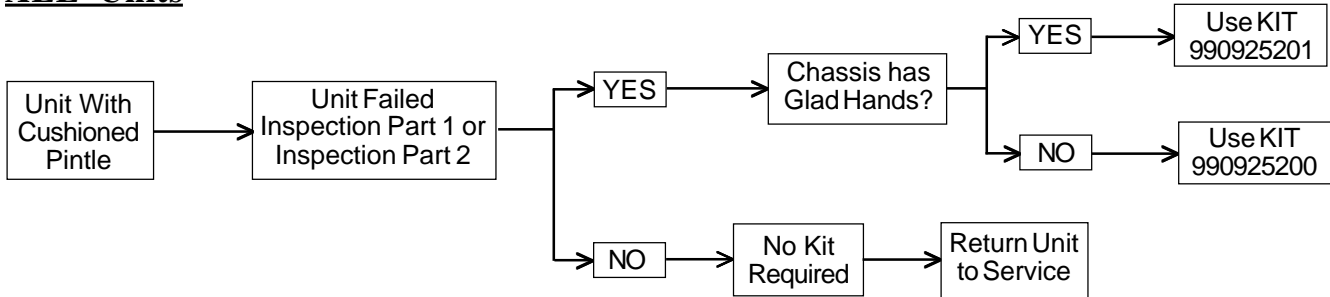
1. Position the unit on a level surface, apply the parking brake and chock the wheels.
2. Turn the key to ignition (IGN) without starting the chassis and turn the unit switch located on the cab control panel to the ON position.
3. Press the service brake pedal on and off repetitively to drain the air in the chassis air tanks to a pressure between 50 and 60 PSI. The air pressure can be read on the chassis air pressure gauges located in the chassis cab near the steering wheel.
4. Use the lower controls to engage the driver clutch for the reel lifter or strand carrier.
5. Look to see if the driver clutch air cylinder continues to extend less and less until it no longer extends when the driver clutch switch is engaged and the pressure is between 50 and 60 PSI.
6. If the driver clutch air cylinder does not extend when the driver clutch is engaged, the chassis has the proper pressure protection valve installed in the system.
7. If the driver clutch air cylinder does extend, the chassis does not have the proper pressure protection valve and one must be installed in the system. Use the chart on Page 5 to find the correct kit.
8. Return the unit to service.
9. Complete the inspection form at the end of this CSN and return it to Altec.

Kit Chart

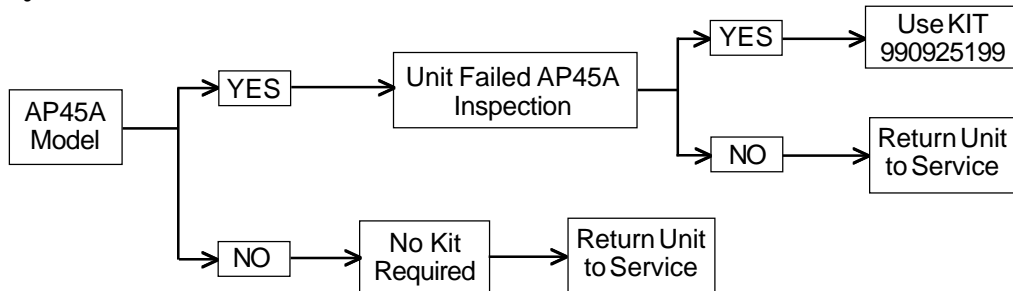
Deciding Proper Kits Needed

When the inspections are completed, follow the questions in **BOTH** sections to choose the proper kits that are needed for each unit. Call 1-877-GO ALTEC (1-877-462-5832), prompt 1, to order the kits.

ALL Units



AP45A Only



CSN 724 Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

or scan and email to product.safety@altec.com

Model	Altec Unit Serial Number	Push Rod or Driver Clutch Air Cylinder Operation is Correct		Glad Hand Connectors On Rear of Chassis		Date Inspected
		Yes	No	Yes	No	

Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: _____ Phone: _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Street Address: _____

State: _____ ZIP Code: _____

Signature: _____