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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 19V-465

July 25, 2019

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AD108 and HLIW-T Units. These units have the possibility non-DOT approved adapters used in brake lines. The non-DOT approved adapters can possibly cause leaks in the brake line air system resulting in death or serious injury.

Refer to CSN 723 for the items covered under the warranty policy. Altec will supply, free of charge, replacement adapters to correct this condition.

In order to determine if your unit is affected by CSN 723, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 1.5 hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

July 25, 2019

Units Affected: AD108 and HLIW-T (see attached list)

Brake Air Line Fitting Replacement

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Push-to-connect air fittings are commonly used in the mobile equipment industry to attach air brake system components to each other. Altec has discovered that non-DOT rated push-to-connect fittings have been used on some HLIW-T and AD108 products. Non-DOT rated air fittings should not be used in braking applications.

Air fittings with a plastic collar ring used to hold the tubing or a collar ring that does not have the letters DOT stamped on the side (refer to Figure 1) are not to be used with brake systems. Altec requires that all push-to-connect air fittings on the affected units be replaced with fittings with a DOT rating at the next service interval, but no later than 90 days after receiving this CSN.

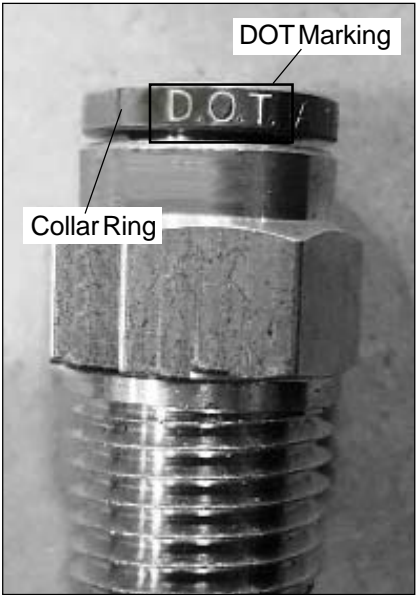


Figure 1 — DOT Fitting

Select the DOT compliant fittings kit from the chart below and order by calling 1-877-GO ALTEC (1-877-462-5832).

- 990840052 HLIW-T Air Brake Kit
- 990842095 AD108 Air Brake Kit

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer’s warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$135 for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner’s location.