

## IMPORTANT SAFETY RECALL INFORMATION

July 22, 2019

NHTSA Recall#: 19V461

John Q. Smith  
12345 Main Street  
Anytown, USA 55555

This Notice Applies To Your Vehicle, Vehicle Identification Number: 9999999999999999

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that a defect that relates to motor vehicle safety exists in 2015-2018 Model Year Maserati Granturismo vehicles and 2016-2018 Model Year Maserati Granturismo Convertible vehicles.

Maserati S.p.A. and MNA have determined that the above-described vehicles were manufactured with an airbag electronic control unit (ECU) that may have a defective power supply capacitor. The airbag ECU may inhibit a proper airbag deployment in a crash or command an inadvertent deployment of the airbag or seatbelt pretensioners. An inhibited airbag deployment in a crash or an inadvertent deployment of the airbag or seatbelt pretensioners may result in an increased risk of occupant injury.

Your Maserati Dealer will replace the airbag ECU on the affected vehicles, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your vehicle. The repair will take approximately 2.5 hours to complete. Please prepare to leave your vehicle with the dealership to allow the dealer to complete your repairs. **Your Authorized Maserati Dealers have the necessary instructions and components to remedy your vehicle.**

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If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.  
1 Chrysler Drive  
Auburn Hills, MI 48326  
(877) 696-2737 (Customer Care)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We apologize for any inconvenience this may cause you.

Sincerely,

Maserati Vehicle Safety and Regulatory Compliance