



<p>Safety Recall: 19V-436 June 17, 2019</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety, exists in certain Model Year 2020 Anthem and Cornerstone Class A Motorhomes.

<i>Reason for this</i>	The steering shaft bolt may not be torqued to 55 ft./lbs. as specified. An unsecured bolt could allow the steering wheel not to function, impacting drivability and increasing the risk of a crash.
<i>Recall Remedy</i>	Inspection is required to confirm the bolt is torqued to 55ft/lbs. When white line is NOT visible from the steering shaft bolt head to the nut, the bolt was not properly torqued prior to shipping. Special precautions are required prior to moving your motorhome.
<i>What we need you to do immediately</i>	<i>Please read and follow the enclosed Inspection Instructions and return the Reply Form noting the results of the inspection.</i> When applicable, contact an authorized Dealer to schedule an appointment to have this remedy completed free of charge. The recall remedy will take approxiamtly thirty minutes.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Entegra Coach