



SAFETY RECALL NOTICE

02/17/2020

[End User]

RE: Defect Recall Notification 19V-431

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Farber Specialty Vehicles has decided that a possible defect which relates to motor vehicle safety exists with the Brake Caliper Bolts Insufficiently Tightened on your vehicle. This recall is based on information provided to us by Daimler Trucks North America.

IMPORTANT!

Your 2018 Freightliner XCR chassis equipped with air disc brakes is being recalled Contact Daimler Trucks North America. (800)385-4357

WHAT IS BEING RECALLED:

Freightliner XCR chassis manufactured between August 17 2018 and September 24 2018
The affected units are:

Vehicle Identification Number

4UZAB2F [REDACTED], 4UZAB2F [REDACTED], 4UZAB2F [REDACTED]

WHY IS IT BEING RECALLED:

Certain vehicles equipped with air disc brakes where the brake caliper mounting bolts may be incorrectly torqued at the Meritor York axle assembly plant. This could result in caliper bolts loosening.

FARBER
SPECIALTY VEHICLES

Custom Coach™

Insufficiently torqued bolts may not provide adequate clamping force between the brake caliper and brake anchor plate potentially resulting in reduced brake effectiveness. Reduced brake effectiveness could lead to a vehicle crash.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Potentially affected vehicles need to be inspected and repaired as necessary. Repairs will be performed by Daimler Trucks North American authorized service facilities.

WHAT Daimler Trucks North America WILL DO:

Daimler Trucks North America authorized service facilities will inspect and repair the vehicles as necessary, free of charge.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Daimler Trucks North America Customer Service Support Center (800)385-4357.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Jason Mills
Service Manager
Farber Specialty Vehicles
jmills@farberspecialty.com