

***** IMPORTANT SAFETY RECALL 19E-009 *****
(RECORDATARIO IMPORTANTE PROGRAMA DE SEGURIDAD)

Attn: Jason Lutz
UNITED SITE SERVICES
118 Flanders Rd
Westborough, MA 01581

July 23rd, 2019

This notice applies to your vehicle with VIN # (Various) – approximately 103 trucks from LELY TANK, 68 trucks from ITI Trailers, and 54 trucks from Skymark. Another 61 monitors were sold directly to United Site Services – VINs and Serial Numbers of the Voyager Mirror Monitors are attached.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act

ASA Electronics LLC has decided that a defect which relates to motor vehicle safety exists in certain 2017 through 2019 work vehicles equipped with a mirror monitor (VOM74MM) according to our records. We urge you to have the free repair installation performed as soon as possible.

This recall condition only relates to vehicles that have the VOM74MM Mirror Monitor that has a serial number starting with “A”, “B”, or “C”.



Recall Number and Description: 19E-009 – VOM74MM Mirror Monitor Field Repair

What is the issue? On your vehicle, it may be possible for the VOM74MM mirror monitor (if the serial number starts with A, B or C) to power ON with an image that is reversed from what is expected. The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle **increasing the risk of a crash**. Please utilize your side mirrors until the repair is implemented.



What are we asking you To Do? Please contact 1-877-384-4400 to arrange the repair of the VOM74MM monitor which includes adding a harness/relay/capacitor module free of all charges. ASA Electronics will be happy to work with your local dealer service center or fleet maintenance shop to schedule a successful installation. The VIN number, VOM74MM serial number, and Chassis Type will be required for ASA to supply the best repair kit and instruction.

Service Assistance: If you have additional questions, please contact ASA's Customer Relationship Center at 1-877-384-4400 and one of our representatives will actively assist you. Field repair installation instructions are also available if needed. Our office hours are Monday through Friday: 7:00AM – 6:00PM (EST).

If you wish to contact us through email, please send all inquiries to: recall@asaelectronics.com

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relacion con Clientes al 1-877-384-4400

Labor Time: Installation of the harness/relay/capacitor module may take up to 30 minutes. However, due to service scheduling times, your service provider may need your vehicle for a longer period.

Changes: Please contact ASA's Customer Relationship Center at 1-877-384-4400 if you address has changed or if the vehicle(s) have been sold or traded.

Complaint: If the service repair has failed or is unable to remedy the issue without charge within a reasonable time, contact ASA's Customer Relationship Center at 1-800-688-3135. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

We apologize for any inconvenience this may cause and want to assure you that, with your assistance, we will correct this condition. Your safety is important to us. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

Thank you for your attention in this important matter.

ASA Electronics



ITI vin#	
5PVNJ8JXJ4S50610	5PVNJ8JJ2K4S50778
5PVNJ8JJ0J4S50678	5PVNJ8JJ7K4S50775
5PVNJ8JJ2J4S50679	5PVNJ8JJ9K4S50776
5PVNJ8JJ9J4S50677	5PVNJ8JJ0K4S50777
5PVNJ8JJ4J4S50635	5PVNJ8JJ8K4S50803
5PVNJ8JJ5J4S50630	5PVNJ8JJXK4S50804
5PVNJ8JJ2J4S50648	5PVNJ8JJ2K4S50831
5PVNJ8JJ0J4S50647	5PVNJ8JJ4K4S50832
5PVNJ8JJ4J4S50649	5PVNJ8JJ1K4S50836
5PVNJ8JJ2K4S50733	5PVNJ8JJ7K4S50839
5PVNJ8JJ6K4S50735	5PVNJ8JJXK4S50799
5PVNJ8JJ4K4S50734	5PVNJ8JJ6K4S50802
5PVNJ8JJ8K4S50736	5PVNJ8JJ6K4S50833
5PVNJ8JJ1K4S50738	5PVNJ8JJ3K4S50837
5PVNJ8JJ7K4S50744	5PVNJ8JJ4K4S50779
5PVNJ8JJXK4S50737	5PVNJ8JJ7K4S50811
5PVNJ8JJ5K4S50743	5PVNJ8JJ5K4S50810
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5PVNJ8JJ3K4S50806	5PVNJ8JJ0K4S50858
5PVNJ8JJXK4S50835	5PVNJ8JJ6K4S50531
5PVNJ8JJ8K4S50798	5PVNJ8JJ8K4S50532
5PVNJ8JJ7K4S50808	5PVNV8JL9K4S50489
5PVNJ8JJ9K4S50857	5PVNV8JM9K4S51389
5PVNJ8JJ9K4S50809	5PVNJ8JP5K4S52612
5PVNJ8JJ5K4S50807	5PVNV8JL7K4S50488



Lely VIN	
5PVNJ8JJXJ4S50588	
5PVNJ8JJ6J4S50586	
3HAWGTAT8JL756952	
5PVNJ8JV8H4S66544	
5PVNJ8JJ1J4S50589	
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5PVNJ8JJ8J4S50587	
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5PVNJ8JJ0J4S50597	5PVNJ8JJ4K4S50863
5PVNJ8JJ8J4S50590	5PVNJ8JJ3J4S50688
5PVNJ8JJ4J4S50599	5PVNJ8JJ1K4S50870
5PVNJ8JJXJ4S50591	5PVNJ8JJ5K4S50872
5PVNJ8JJ8J2S50598	5PVNJ8JJ9K4S50874
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5PVNJ8JMXJ4S58989	5PVNJ8JJ3K4S50871
5PVNJ8JJXJ4S50638	5PVNJ8JJ3K4S50725
5PVNJ8JJ1J4S50639	5PVNJ8JJ1K4S50724
5PVNJ8JV8J4S67957	5PVNJ8JXXK4S50723
5PVNJ8JJ2J4S50634	5PVNJ8JJ0J4S50681
5PVNJ8JJXJ4S50669	5PVNJ8JJ8K4S50722
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5PVNJ8JJ6J4S50684	5PVNJ8JJ1J4S50673
5PVNJ8JJ9K4S50731	5PVNJ8JJ5K4S50855
5PVNJ8JJ4J4S50683	5PVNJ8JJ9J4S50680
5PVNJ8JJ1J4S50687	5PVNJ8JJ3K4S50854
5PVNJ8JJ5K4S50869	5PVNJ8JJ1K4S50853
5PVNJ8JJ3K4S50787	5PVNJ8JJ6K4S50976



Skymark VIN	
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5PVNJ8JJ3K4S50739	
5PVNJ8JJXK4S50740	
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5PVNJ8JJ7K4S50761	
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5PVNJ8JJ8K4S50767	
5PVNJ8JJXK4S50768	
5PVNJ8JJ8K4S50770	5PVNJ8JJ8K4S50820
5PVNJ8JJ6K4S50749	5PVNJ8JJ1K4S50819
5PVNJ8JJ2K4S50750	5PVNJ8JJXK4S50818
5PVNJ8JJ4K4S50751	5PVNJ8JJ8K4S50817
5PVNJ8JJ6K4S50752	5PVNJ8JJ9K4S50843
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5PVNJ8JJXK4S50754	5PVNJ8JJ4K4S50796
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5PVNJ8JJ7K4S50758	5PVNJ8JJ7K4S50792
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5PVNJ8JJ2K4S50828	5PVNJ8JJ6K4S50847
5PVNJ8JJ9K4S50826	5PVNJ8JJ5K4S50791
5PVNJ8JJ0K4S50827	5PVNJ8JJ3K4S50790
5PVNJ8JJ7K4S50825	5PVNJ8JJ4K4S50846
5PVNJ8JJ5K4S50824	5PVNJ8JJ6K4S50816
5PVNJ8JJ3K4S50823	5PVNJ8JJ2K4S50845
5PVNJ8JJ1K4S50822	5PVNJ8JJ0K4S50844
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