

**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

Safety Recall:
NHTSA 19V-397/Transport Canada 2019-
269
Safety Advisory:
July 16, 2019

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a compliance issue which relates to motor vehicle safety exists in certain 2017-2019 Model Year Airstream Basecamp travel trailers. As a result, Airstream is conducting a safety recall.

***Reason for
this recall***

The affected Basecamp travel trailers may be missing the spare tire information from the Federal Certification Label and Tire Placard. Incorrect tire pressure can increase the risk of a crash.

***What we
will do***

Airstream has provided corrected labels to the affected customers.

***What we need
you to do***

Please attached the corrected Federal Certification Label and Tire Placard over the top of the existing label and placard. The corrected Federal Certification Label and Tire Placard along with a how-to have been provided with this letter. For any reason you do not feel comfortable completing this task, please contact your nearest Airstream dealership for assistance.

If you have any questions concerning this recall or if you need any assistance, please contact the **Airstream Customer Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, or by phone at 937-596-6111 ext. 7491.

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

