



IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle(s) appearing on the attached list

July 2019

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain Ford and GM, models G5 and T-Series, year models 2018-2019, manufactured between November 1s 2018 and May 1st 2019 and equipped with a heavy duty solenoid.

Why is it being recalled?

Micro Bird has determined that, in certain vehicles, the heavy duty solenoid may, under certain conditions, reach a high steady state temperature that may thermally affect surrounding components. In certain configurations, the surrounding components may be close enough so that the heat could affect their functions or their integrity.

What is the safety issue?

Overheated wiring and electrical components could create the risk of a fire. A loss of electrical power to safety equipment or lights could increase the risk of an unsafe situation or a crash.

What are we asking you to do?

- 1- Immediately locate the affected unit(s) in your fleet and contact Dave Caskenette by phone at 819 477-2012 ext. 364, by fax at 819 475 9633 or by email at dave.caskenette@microbird.com to order your repair kit(s).
- 2- For reimbursement, complete the reply sheet for each repaired vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475 9633 or by email at dave.caskenette@microbird.com. This will enable us to update our files

What Micro Bird Corporation will do?

Micro Bird Corporation will provide a field modification instruction and replacement solenoid relay to mitigate this recall at no charge. It will be the responsibility of the bus owners to execute the mitigation.

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at dave.caskenette@microbird.com so we can update our records. You can also contact us by phone at 819 477-2012 extension 364. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon
Regulations and Standards Technician
Micro Bird Corporation Inc.

Recall 19-081-SUS / NHTSA Recall # 19V376

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____