







Safety Recall: 19V-335 2019-211

May 2019

## IMPORTANT SAFETY RECALL

## This Notice Applies to Your Recreational Vehicle «vin»

## Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exits in certain Model Year 2019 Jay Flight, 32RLOK "TF" travel trailers.

Reason for this recall	Under certain conditions, the brackets that make up the support apparatus for the fresh water tanks, may fail and allow the tanks to fall, which can create a road hazard and increase the risk of a crash.
Recall Remedy	An authorized Jayco Dealer will. The Recall Remedy is free of charge and will take approximately 1 hour to complete.
What we need you to do	Please contact a Jayco Authorized Dealer as soon as possible to schedule an appointment to have this remedy completed.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, Jayco Towables